

## **TSA Member case study**

### **Tynetec – Noreen’s story**

#### **Overview**

Noreen is a healthy, active 90-year-old who loves shopping, swimming and gardening. She also loves her home and her independence, but a recent accident threatened her with a permanent change of lifestyle.

Noreen stumbled over the end of her bed and the fall injured her leg quite badly. Although she was not seriously hurt, she did have to go to hospital and was forced to rest while the injury healed. The incident came as a wakeup call for her family, and for Noreen herself, who couldn’t believe how quickly it had happened. Her confidence suffered as a result of the accident, and it caused her two sons to worry greatly about a similar, or worse incident occurring again once she returned home.

#### **Solution**

The risk of a fall and the chance of complications increase with age and at 90, Noreen is at greater risk of falling again. To allow Noreen to remain in her beloved home and give her and her family much needed peace of mind, her family contacted Tynetec and asked that they install one of their Reach Home Alarm Units which connects to a Wrist Worn Fall Detector telecare device.

Noreen wears her fall detector every day and can go about her daily business with renewed confidence, knowing that if she were to fall again and find herself in need of assistance, the Reach system would automatically send out an alert..

#### **Outcome**

*Noreen said: “Having the fall detector and reach unit has given me and my family that extra bit of reassurance and peace of mind, as my boys are busy people and I love my independence. You’ve got to make the most of every day when you’re old, and my fall detector this will help me do so...it’s jolly neat.”*

#### **About TSA**

TSA is the industry body for technology enabled care (TEC) services, representing organisations including telecare and telehealth service providers and suppliers,

commissioners, digital health businesses, housing associations, emergency services, academics, charities and government bodies.

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