

TSA Member case study

Lifeline24 personal alarms, supporting Beryl Hussey

Overview

We frequently hear stories about how our personal alarms have given reassurance in the home, helped someone in a time of need, and most importantly saved a life. Today's case study comes from Beryl Hussey, who has been with [TSA member, Lifeline24](#) since early 2016.

We were invited to speak with 82-year-old Beryl Hussey from the village of Cringleford, just outside of Norwich, in Norfolk.

Solution

Beryl, a former teacher enjoys her independence and hosts a regular book club at her home.

Beryl has suffered with Osteoarthritis from a young age, limiting her mobility at home. In addition, Beryl has also had open heart surgery.

With Beryl recently becoming a widow and her nearest relative living in Cornwall, her friends recommended that she should have a lifeline pendant.

Lifeline 24 offer a premier telecare service for frail, elderly or disabled people living anywhere in the UK and Ireland. Lifeline 24 personal alarms can be delivered, and set-up within 24 hours of a customer order within the UK and just 2 days in Ireland. Lifeline personal alarms for the elderly are now waterproof and have a range of up to 100m, offering complete peace of mind in all areas of the home.

Outcome

Beryl Hussey said "*When choosing which company to go with, the clinching fact that I found out is that the pendant is waterproof, and can be worn in the shower.*"

With the confidence to stay independent at home Beryl adds "*Well certainly it has given me a confidence boost when I go in the shower. The pendant is small so when I'm in the house or the garden, I just tuck it under my sleeve. I live on my own and Lifeline has given me peace of mind.*"

Managing Director and founder Simon Budd comments "*It is truly humbling to hear how our alarm system continually provides support and peace of mind to all of our customers. Beryl's story is just one example of how our alarm systems are continuing to support independent living for the elderly.*"

Beryl Adds “A Lifeline alarm can help to reassure you and your family. It gives them peace of mind to know there is always somebody on call should you need them. The alarm arrived very quickly – within 24 hours. I now feel safe being at home by myself thanks to Lifeline.”

To follow Beryl's Story visit <https://www.lifeline24.co.uk/lifeline-case-study-video-beryl-hussey>

About TSA

TSA is the industry body for technology enabled care (TEC) services, representing organisations including telecare and telehealth service providers and suppliers, commissioners, digital health businesses, housing associations, emergency services, academics, charities and government bodies.

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