



**TRANSFORMING LIVES**

THROUGH DIGITAL INNOVATION

The International Technology Enabled Care Conference. Unlocking insights. Building knowledge. Improving outcomes.

**TSA™**

## Unlocking the power of proactive and preventative care services

**Bradley Coupar**

Tech Enabled Care Manager (Social Worker)

London Borough of Sutton



# London Borough of Sutton

## Technology Enabled Care

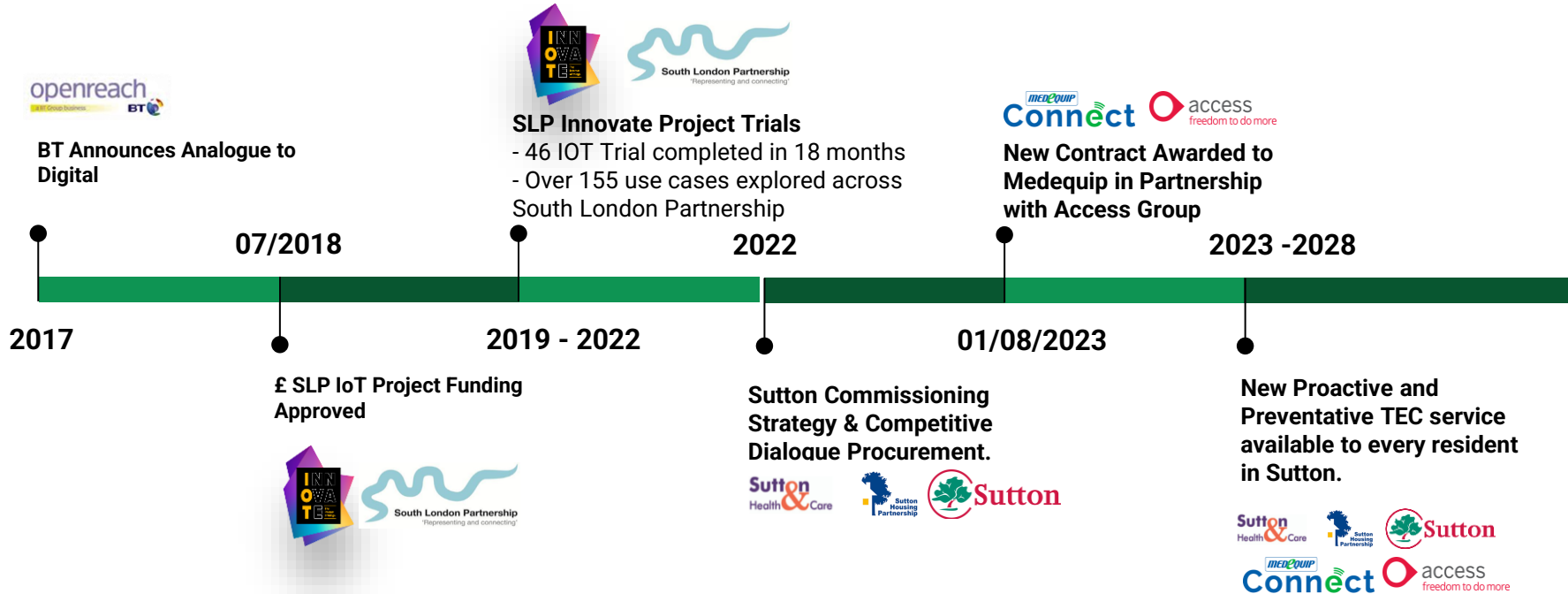
**Bradley Coupar**

**Technology Enabled Care Manager and Social Worker**



# Sutton's 7-year TEC journey:

From analogue to fully connected digital TEC, supporting proactive care for “all residents.”

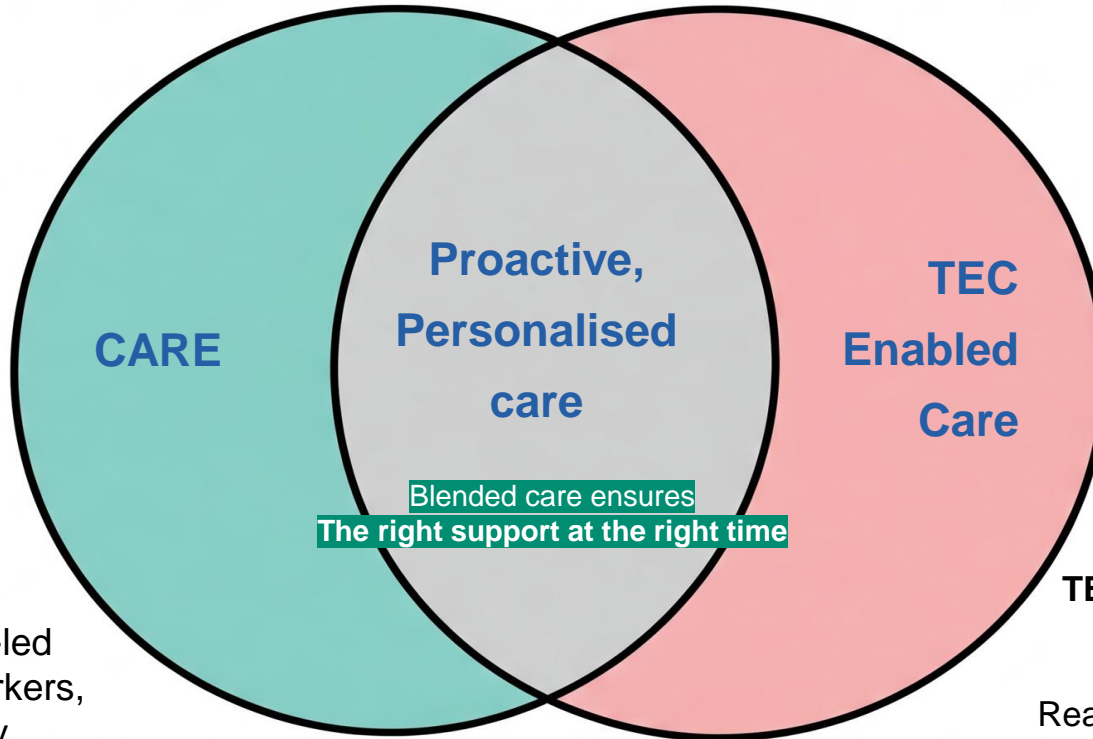


‘Support residents live well independently and safely at home taking advantage of the opportunities that digital care technology can offer to support self care, anticipate or prevent a crisis from ever happening’

**(LBS Care Tech Enabled Care Commissioning Strategy 2022)**

## Enabling Hybrid, Insight-led Care Provision:

A seamless combination of Person-led support and digital monitoring for proactive care



**CARE** → "Person-led support, social workers, care teams, Family, Friends"

**TEC Enabled Care** → "24/7 Proactive, Preventative and Reactive Service, digital data insights. ARC, Responders "

# Sutton TEC Service Impact



1224

506

636

1809

760

450

1027

Connections

Connections

Proactive Interventions

Falls Detected

TEC Supported Hospital Discharge

TEC Supported Reablement

Responder Visits to Reactive and Proactive alerts

How do we integrate

services &

systems?



## What Difference has we made?

### Marianne Linehan

A family carer for Margaret - her 86 year old mother-in-law who lives independently in Sutton with dementia in Sutton.



<https://www.bbc.co.uk/news/articles/cp827ekneg4o>

[https://www.bbc.co.uk/sounds/play/live/bbc\\_london](https://www.bbc.co.uk/sounds/play/live/bbc_london)





**Thank You**

**Bradley Coupar, Technology Enabled Care Manager**

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