

The Right Care The Right Place The Right Time

Nathan Downing Director of Membership & Consultancy, TSA

EMPOWERING PEOPLE'S LIVES

TSA





Vision for Technology Enabled Care

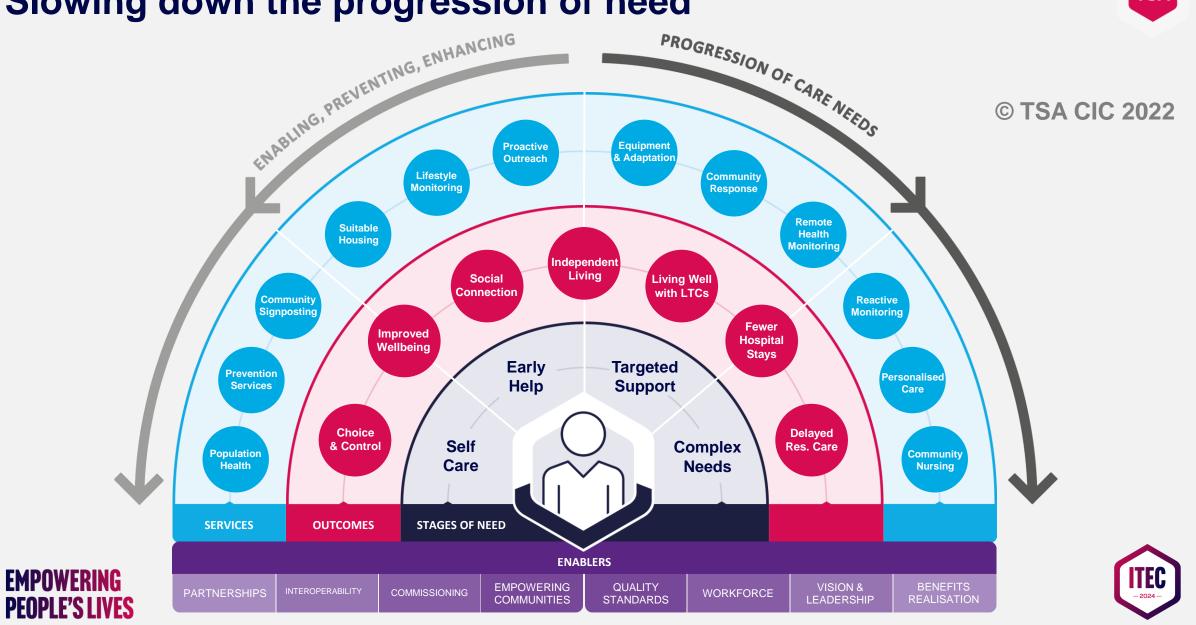
- People have access to alternative, at-home support and interventions, enabled by technology
- Care and support is personalised and co-produced
- Adoption of proactive & preventative services that avoid crises and provide better connection into the local community
- Digital enablement of care and support, where services are driven by both personal and population data
- TEC integrates with health & care in terms of people, process and data
- Care workforce has awareness, digital skills & flexibility





Slowing down the progression of need







Making the shift to a more proactive service model

Targeted proactive services provide four clear benefits to health and care commissioners and service providers:

- Support the delivery of better care experiences and better personalised care outcomes moving away from 'just in case' support to enabling support
- Support effective capacity management by indicating when intervention is required, but also when it is safe to step back.
- Help realise cost avoidance and reduction where aligned to greater independence across social care and health.
- Support the development of non-emergency responder services in partnership with voluntary and not for profit organisations to coordinate support for individuals.









Taking proactive services to scale

8,000+ people

supported across 40 + care and health organisations







Thank you

www.tsa-voice.org.uk

