ITEC Conference Smarter Commissioning; Utilising Intelligence to deliver better outcomes

Alexis Chappell

Strategic Director Adult Care and Wellbeing

Sheffield City Council

Our Vision

- Our Vision is evidenced through I Statements and outcomes for individuals.
- Partnership approach with colleagues across heath, housing, social care providers.
- Embedded in our core delivery of social care.

Sheffield's Technology Enabled Care (TEC) Market Position Statement November 2022

Please read in conjunction with the Adult Health & Social Care Commissioning Framework Market Shaping: Sheffield's Market Position Statement and Market Sustainability & Oversight Plan September 2022

Sheffield City Council - Agenda for Adult Health and Social Care Policy Committee on Wednesday 21 September 2022, 10.00 at

Our Vision:

That Technology Enabled Care enables people to use their strengths, assets, and networks to maximise their independence, staying safe and well in their own homes, as well as remaining connected and engaged within their communities





Enablers for Using Intelligence to Commissioning Better Outcomes



Building Ownership and Partnerships - Establishing partnerships and collaboration with individuals, carers, workforce, Members, partners, social care providers and establishment of a joint strategy and annual TEC Market Shaping and Development Events.



Enabling Innovation –. Promoting new ways of working and accessing funding to promote and use technology in practice, use learning to inform our redesigns and recommissioning programmes. Investing in tests of change, practice and personalisation



Knowing Ourselves – Understanding our data, workforce, need, and our markets and testing out assumptions.



Workforce – Building a workforce culture focused on outcomes, personalisation and valuing our sector.

Key Developments



Market Shaping: Investing in Our Care Sector - Implementing a new 10-year Care & Wellbeing (Homecare), Supported Living Frameworks to build stable workforce to enable delivery of excellent outcomes focused care with technology enabled care core to the new provisions.



Learning & Development – Working with Sheffield Hallam University to deliver TEC learning and a virtual house in collaboration with the TEC Services Association.



Early Help – Building our falls prevention programme as a partnership with Yorkshire Ambulance and our City Wide Care Alarms Services and a range of tests of change including medication management.



Co-Design: Investing in our PA Workforce – Implemented a Direct Payments and Personalisation Strategy with a key aim of enabling individuals to have the choice and control in how they wish their care to be delivered to meet their outcomes.

Next Steps

Embedding our developments and continue to build partnerships and our understanding of use of TEC to deliver better outcomes.

Focus on inequalities and digital exclusion.

Collaborating with residential providers as part of our transforming care homes.

Collaborating with academia to use TEC to enable inclusion in employment and education.