



Implementing TEC so we can all live gloriously ordinary lives

Recommendations

PEOPLE



“Surprisingly, what we thought people wanted from technology turned out to be quite different from what we anticipated. This has highlighted the importance of approaching projects like this with an “open mind” and to start co-production as soon as possible - particularly for people who are older.”

Caroline Humphrey, head of service improvement and development and Darshan Savani, TAPPI project manager at Haringey Council - one of the six TAPPI Testbeds

Recommendations

EARLIER SUPPORT



“...digital technology is playing an increasingly important role in maintaining services for patients...”

“...having created a greater appetite for digital services - both among patients and staff - we should continue to offer a greater diversity of services..”

Recommendations

AWARENESS and TRUST



Quality · Safety · Innovation

SCALE



PERSONALISE