



Shaping the Future Workforce: Virtual Home

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The Opportunity: From Challenge to Transformation

Challenges

- Increasing demand
- **470,000 additional roles needed by 2040**
- **High turnover linked to training, progression and confidence**

TEC Workforce Knowledge

- **55%** of Adult Social Care Leaders say their workforce would benefit from help to talk confidently about TEC.
- With **39%** reporting low understanding of the role TEC plays in ASC.

Government Ambition

- Hospital to Community
- Sickness to Prevention
- Analogue to Digital

Opportunity

- Embedding TEC into everyday care
- Scaling workforce training
- Nationally accessible solutions

The Impact is Scale

50,000 Learners Over 5 Years

Our ambition:

- Expand reach across adult social care
- Support workforce transformation
- Embed TEC in everyday practice

Reach Ambition:

We see Virtual Home supporting workforce capability across the whole independent living ecosystem. This includes:

- Adult Social care practitioners; Social Workers and Occupational Therapists;
- Paid and Unpaid Carers
- Housing, supporting living, Care Home and Home Care providers
- Integrated neighbourhood and community teams
- NHS professionals involved in prevention and discharge
- Voluntary and community organisations supporting independent living
- Further and Higher Education routes, educating future professionals

Evidence of Impact

95%+

Increase in confidence.

Increase in
TEC
Knowledge

>39%

Quality
referral
improvement

What Learners Have Told Us

- TEC Explorer - **97%** knowledge good already or increased
- TEC Explorer - with **98%** at least slightly confident following training
- **94%** saying they will use the VH again
- TEC Expert - **96%** having good knowledge already or an increase
- TEC Expert - **95%** increase in confidence
- **94%** saying they would use the Virtual Home again.

"This training is very useful and will be useful when supporting people to remain in their own homes."

"Everything had a thorough explanation and I gained deep knowledge in this area"

Lessons Learnt

Learners told us:

- More scenarios
- Easier navigation
- Authentic environments
- Linked to supplier catalogues

Local Authorities told us:

- Welcome wide reach
- Need stronger implementation support
- Need local champions
- CPD accreditation to validate learning
- Workforce Tool
- Need evidence of impact

Providers told us:

- Need relevance to frontline practices
- Need flexible pathways
- Need evidence of impact
- Sector data

Virtual Home – Road Map Development

Building a learning and decision-support ecosystem to support social work practice



More time for people

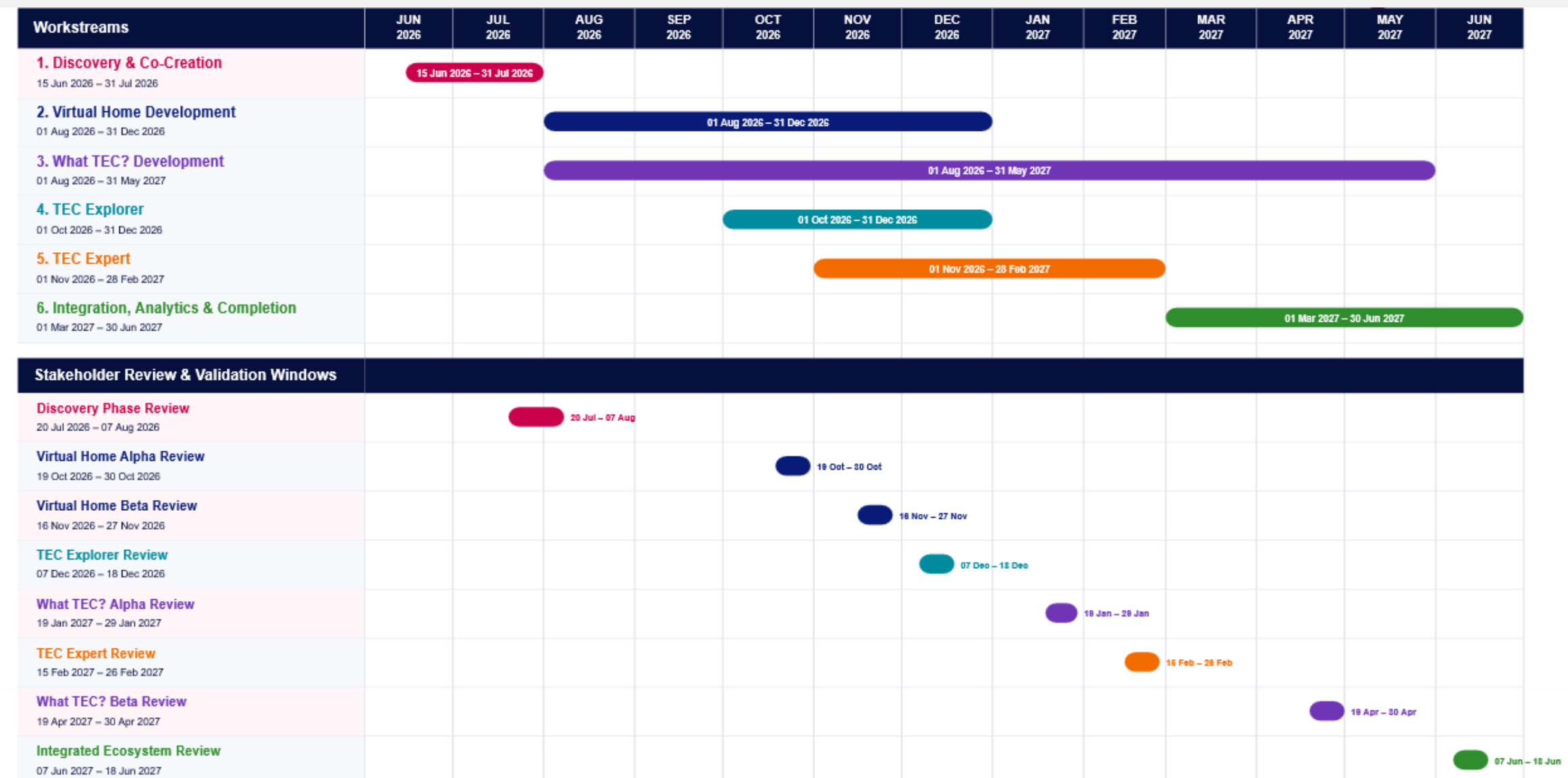
Stronger, more confident workforce

Consistent, quality-assured practice

Reduced cognitive load and admin

Better outcomes for individuals and communities

Virtual Home – Project Timeline





“What matters most here is not the technology itself, but how it supports workers to make confident, consistent decisions under pressure.

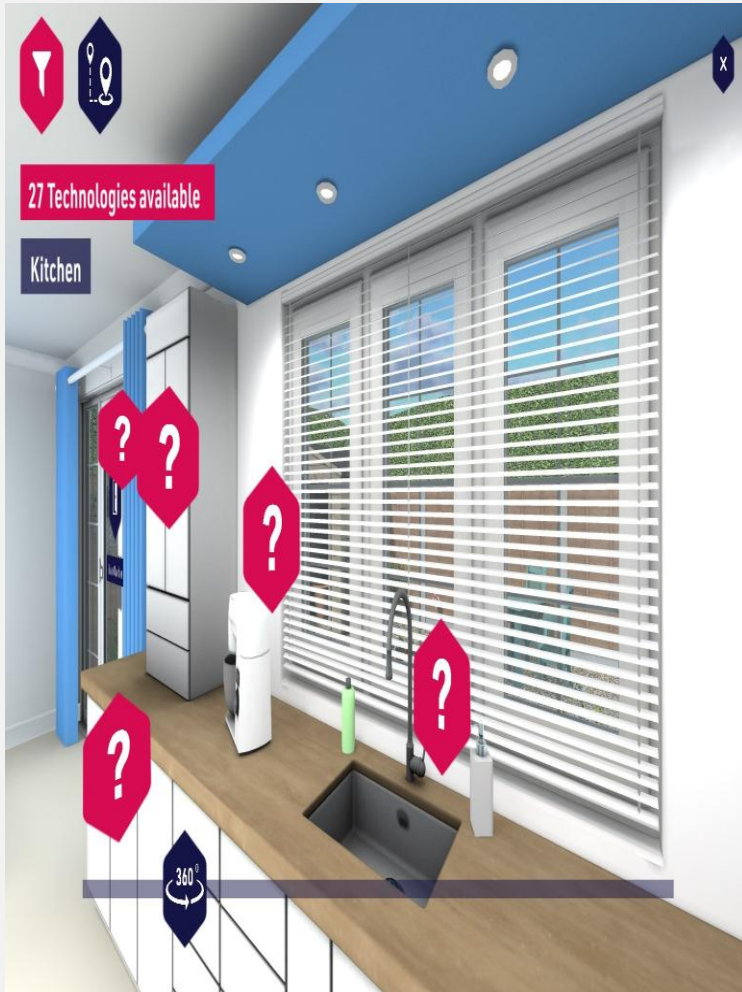
This kind of shared learning infrastructure helps reduce variation in practice, strengthens professional judgement, and makes earlier action prevention feel achievable rather than aspirational.

That is exactly what the adult social care workforce needs if neighbourhood and community-based care are to become everyday reality.”

Dr Clenton Farquharson CBE

Lived Experience Partner

Virtual Home Programme - Project Executive Board Member



Virtual Home:

We are using this workforce development tool to support the growth of using TEC in new ways to meet need in a way that improves outcomes and drives efficiency

North East, North Cumbria ADASS



The voice of technology
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Thank You

www.tsa-voice.org.uk