

Avoid, Reduce, Delay

Technology Enable Care



Beyond the Technology



A conversation about people, practice and transformation

Our Speakers



Pamela Penn
Health Partnerships Director
WM5G



Diane
Citizen



William Hallt
Digital Care Navigator

Why We Started

Avoid, Reduce, Delay



The Challenges

- 01 | Growing demand for health and social care
- 02 | Increasing pressure on services
- 03 | More people wanting to remain independent at home
- 04 | A system shifting towards prevention and community-based care



What Makes This Work?

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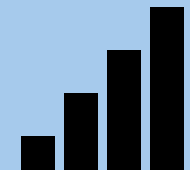
Citizens

Lived Experience



Digital Care Navigators

Trust & Adoption



Integrated Services

Better Outcomes

What Comes Next?

Avoid, Reduce, Delay



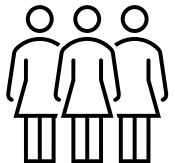
Right Place

*Keeping people well at **home***



Right Time

*Supporting timely **discharge***



Right Care

*Joining up **people, services and technology***