



Digitally Enabled Lives: Building Connected Communities

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What a digitally enabled life means





The real objective is to help people live the lives they choose.

Why this matters now

Three forces are reshaping care:



1. Demographic pressure



1. Workforce pressure



1. Digital transformation



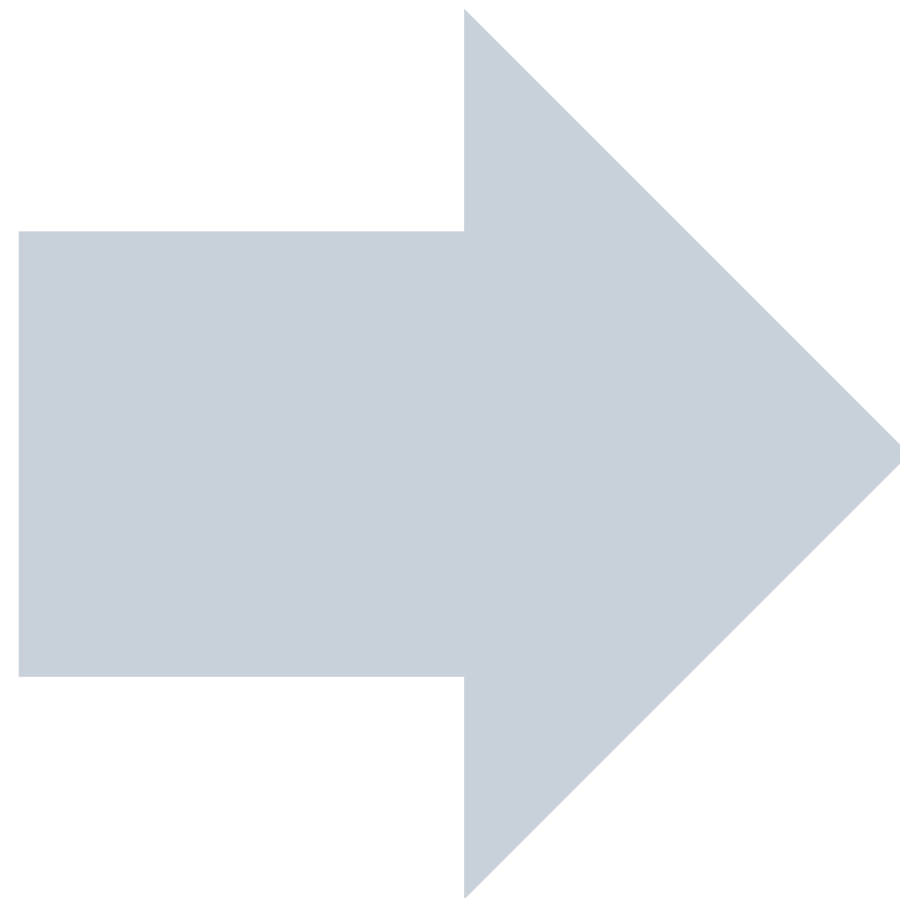
The shift: From telecare to connected communities



Traditional model:

Reactive

- Alarm activated
- Response deployed
- Incident managed



Emerging model:

Preventative

- Continuous insight
- Early intervention
- Community engagement
- Better outcomes

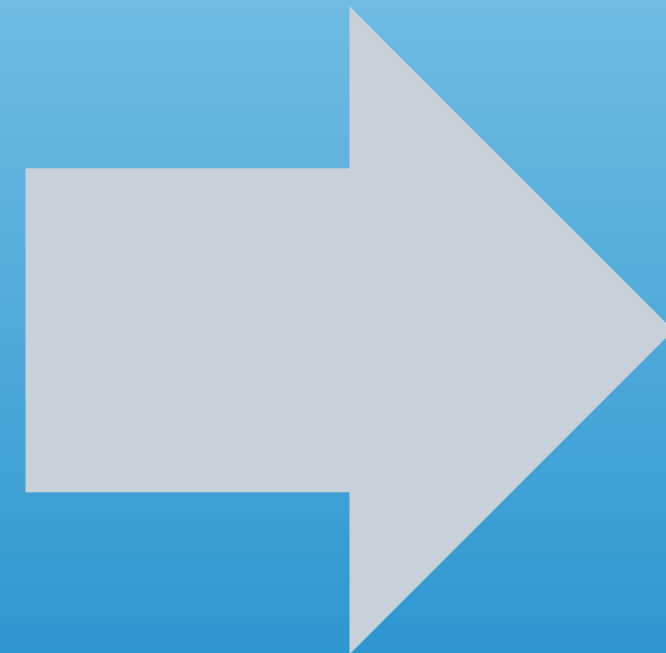
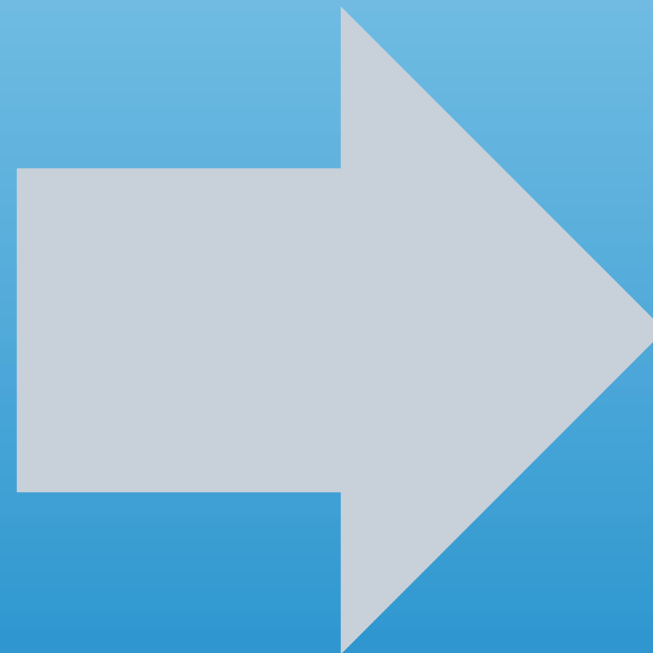
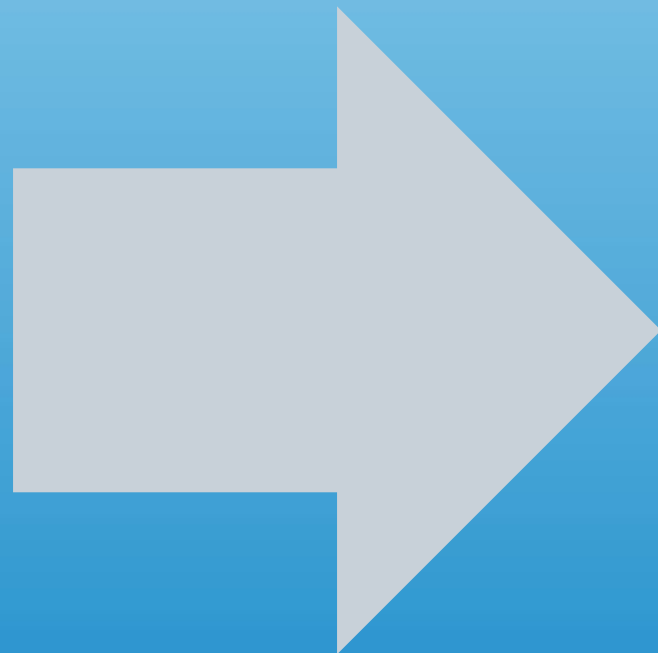


Reactive

Predictive

Preventative

Connected



What a digitally-enabled community looks like



1

Connected Individuals



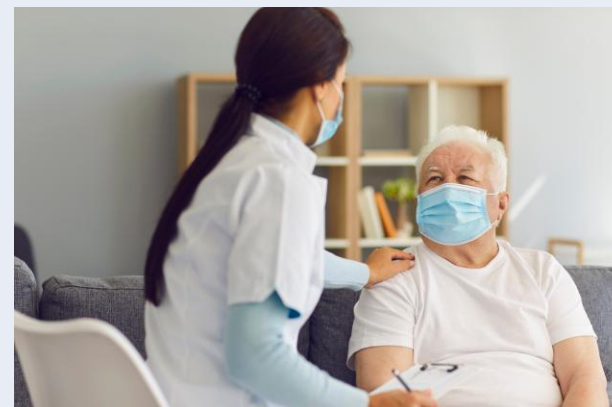
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Connected Families



3

Connected Services



4

Connected Communities



5

Connected Commissioning





If we're serious about building connected communities, we need to make innovation easier to buy, not just easier to imagine.

The big challenge: Inclusion, not just innovation



The call to action





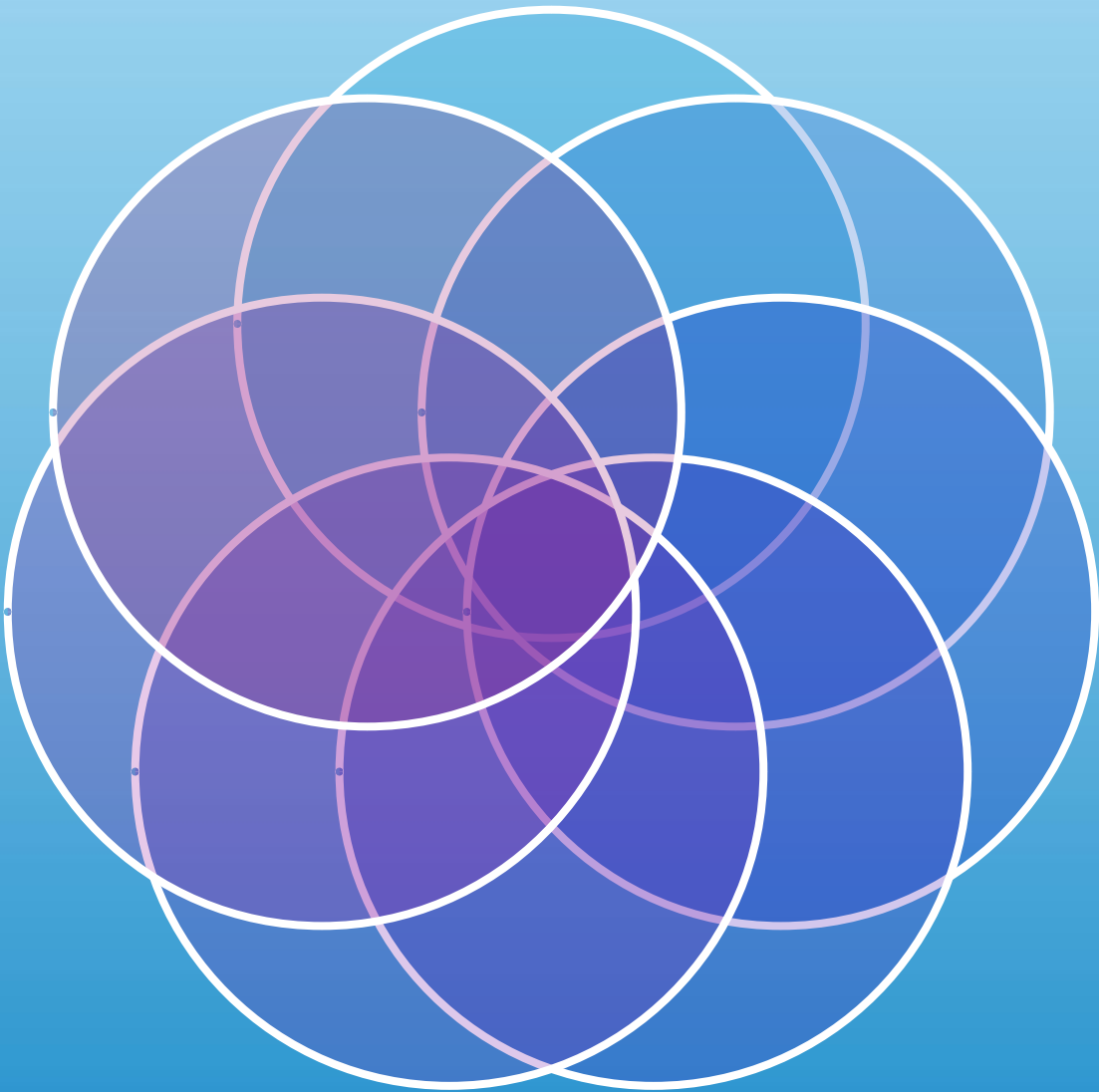
The future of care will be built through
partnerships and communities.

Supporting connected lives





What good looks like



The challenge

The opportunity



Questions & answers

Turning connected communities into practical action



What does a digitally enabled life look like?



How do we move from reactive telecare to preventative, connected support?



Who needs to be involved?

Making it happen

Where should organisations start?

How can we make innovation easier to buy?

What is the role of NHC Procurement?



From innovation to inclusion



- **How do we make sure no one is left behind?**
- **How will we know it is working?**
- **What is the next step?**



We know technology enabled care works, we know that connected communities deliver better outcomes.

Trusted procurement routes can help deliver this.



Thank you.

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