

Digitally Enabled Lives: Connected

Communities & Collaborative Futures

Newcastle, November 2025







Committing to the Northeast & our Digital Jurney

Chris Donnelly
Managing Director (UK)







Who are Legrand?

35,000 Employee's

Operations in 90 Countries

Expertise in our target verticals

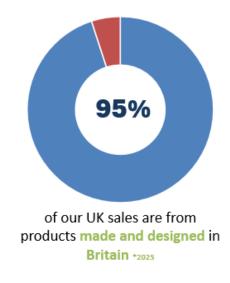








Investing in the Northeast





3,717m2 facility

120 Employees

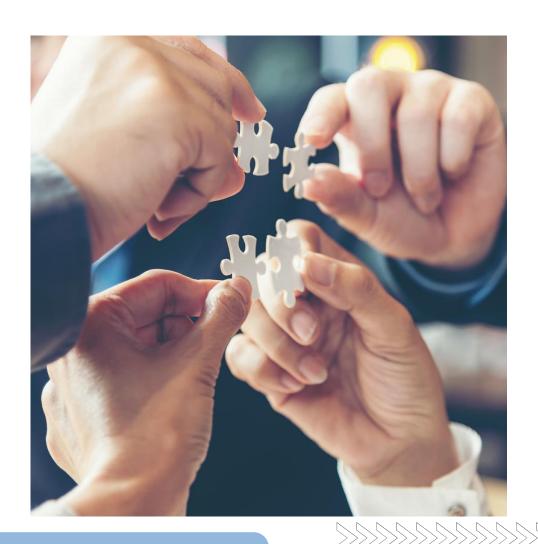
Rising to 200

500k+ Products per year



Legrand Care -

- More than 45 years of knowledge and experience integrated within one brand
- Legrand care is born from the integration of the brands that make up the Assisted Living and Healthcare (AL&HC) business unit of Legrand:
- Intervox, Neat, Tynetec, Jontek and Aid Call.
- With more than 40 years of knowledge and experience the brands are brought together with shared values under a common strategic vision







Our Core Markets

Our Solutions

Legrand Care works innovating and creating digital products and connected care services which enable:

- Ageing in place, empowering and enabling people to live the healthiest and most fulfilling lives in their own home.
- The creation of safe environments through technology for users, professionals, carer's and family.
- Delivery of fully managed technology solutions to support the efficient provision of enhanced care services.

"Our solutions are designed for all care environments and user profiles"



Independence At Home



Grouped Living

















In numbers...



We are a diverse global team

Legrand Care is a global team created to respond to the Legrand group goal: to improve people's lives. This shared vision is the essence of our commitment and our consolidated strategy in this new brand.







Digitalization in Europe

| EU27+3 2023 (Berg Insight, the World Bank) | | | | | |
|--|----------------|----------------|-------------|--|--|
| Country | Population 65+ | Telecare users | Penetration | | |
| United Kingdom | 13.073.000 | 1.860.000 | 14% | | |
| Germany | 19.039.000 | 1.170.000 | 6% | | |
| Spain | 9.898.000 | 1.120.000 | 11% | | |
| France | 14.981.000 | 790 | 5% | | |
| Netherlands | 3.680.000 | 350 | 10% | | |
| Sweden | 2.154.000 | 250 | 11% | | |
| Norway | 1.030.000 | 130 | 13% | | |
| Ireland | 799 | 90 | 11% | | |
| Belgium | 2.354.000 | 110 | 5% | | |
| Italy | 14.836.000 | 90 | 1% | | |
| Finland | 1.313.000 | 80 | 6% | | |
| Denmark | 1.228.000 | 70 | 6% | | |
| Austria | 1.830.000 | 70 | 4% | | |
| Switzerland | 1.736.000 | 50 | 3% | | |
| Others | 24.352.000 | 1.900.000 | 8% | | |
| Total EU27+3 | 111.836.000 | 8.140.000 | 7.30% | | |

| | | ch gener | |
|----------------|------------|----------|----------|
| | GENERATION | | |
| | 1st | 2nd | 3rd |
| Sweden | 16 | 16 | 6 |
| Finland | 16 | • | |
| Norway | 16 | • | |
| Denmark | 16 | • | |
| Austria | 16 | • | |
| Switzerland | 16 | 16 | ₩ |
| Germany | 16 | 16 | • |
| Belgium | 16 | • | |
| Spain | 16 | 16 | • |
| Netherlands | 16 | • | |
| United Kingdom | • | | |
| France | 6 | | |
| Others | - | | |







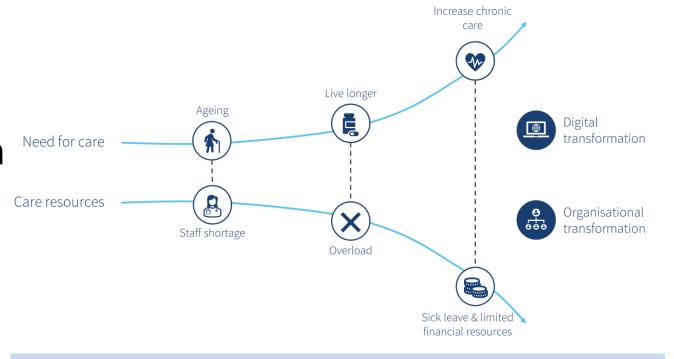
solutions

THE PARADOX OF CARE



Accelerating the demand and adoption of digital care

The European connected care market is driven by a need for **efficiency and cost containment**, driving a shift towards primary and community care, requiring remote monitoring and increased collaboration among professionals.



2030 the EU may face a shortfall of 1.3M healthcare workers

20% of Europe's population aged 65 and older and increasing

42% of physicians report burn out







The future is at home

Our Focus

The future of care is at home, and its demand is accelerating

Personalized, Connected

& Integrated care solutions are essential



Ageing in Place

Home-based care preferred by individuals, is also costeffective for the government and benefits clearly the well-being.



Digitalization

Fully connected technology enables personalization and integration, adapting the technology support to the needs of the user.



Proactive care

Use the available information in the systems to proactively understand the needs of the elderly such that e.g. falls can be prevented.



Holistic and Patient-Centered Care

Integrating healthcare, social care, and community support ensures comprehensive well-being for individuals.



Digital transformation in care is expanding towards a proactive, predictive, and preventative approach, with the ROI for healthcare providers.

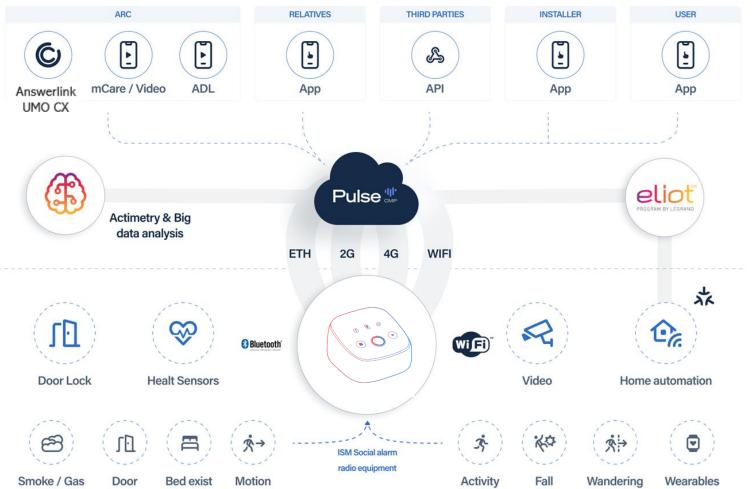




Legrand Care Ecosystem



Continuously
expanding to
support our
customers' needs









Better device management through data analytics

Pulse CMP-BI

Pulse CMP-BI is an advanced data analysis tool that allows you to collate information from Pulse CMP and perform advanced analysis of the data corresponding to your Carephone and peripheral devices across your whole estate.

Quick overview of data through easy-to-use graphs and icons

- Individually configurable display for numerous KPIs
- Heatmap for signal strength
- Device mapping
- Analysis criteria can easily be configured
- Smart notifications (new incidents, trends)
- Early detection through advanced analysis and smart notifications
- Powerful, scalable & flexible architecture ready for additional features















The Next Step Grouped Living

Our Infinity IP Grouped Living Solution is 'Building Connected Communities'

And 'Empowering Social Inclusion'





Dedicated grouped living and video door entry solution

- Elegant design suitable for modern living environments
- Full IP digital infrastructure
- End-to-end secure digital communication
- Remote access with OTA update capability

- Touchscreen user interface
- Flush mount and surface mount installation option

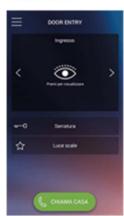
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- Options for onsite and offsite management
- Battery backed for added resilience and security















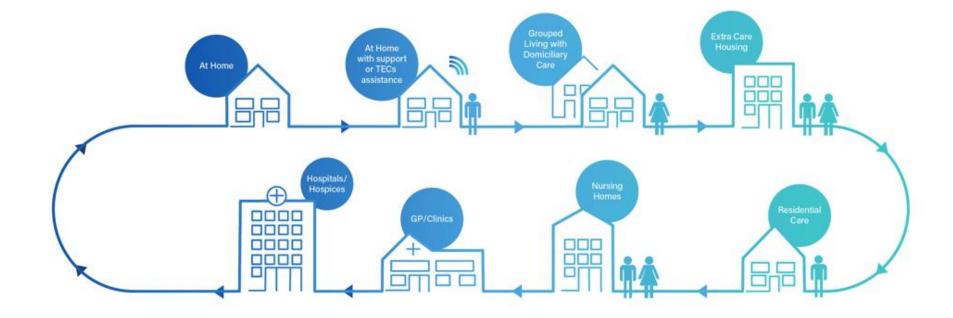
Care cycle

Bridging the Social and Health Care divide with a joined-up digital solution.

Supporting prevention and hospital avoidance in the home.

Efficiently managing the patient journey.

Digitally supporting the full patient journey









Bridging the Gap

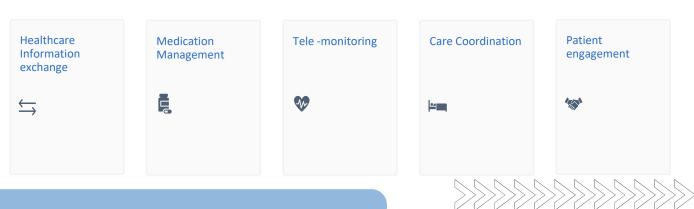
At Legrand Care we are bridging the GAP between Health & Social Care



Client segment



Five connected care solutions









Navigating the Digital Transition

East Riding of Yorkshire is a unitary council in the Yorkshire region, covering a diverse area with multiple towns and villages along the coast and in the countryside.

It is one of the largest local authorities in the country by population and area.

With more than 26 percent of its population aged 65 or over

6000 Alarms

4G Digital Alarms deployed in 4 month

SAAS ARC

Including mCare Responder App Pulse BI Dashboard

Total estate control & Supporting ADL

Warden Call Solutions

Fully Digital

TMS

Total Managed Service Complete peace of mind





DIGITALLY ENABLED LIVES BUILDING CONNECTE COMMUNITIES

01

In Summary

Global business with established links to the Northeast

Continued long-term Investing in the Northeast

02

A business focused on supporting people age in place with a complete ecosystem of solutions:

At Home Alarms

Warden Call

Nurse Call

Alarm Receiving Centre solutions

03

Bridging the GAP between Health & Social Care with the Enovation Care Platforms – opening the true power of the digital premium

Thank you!



