

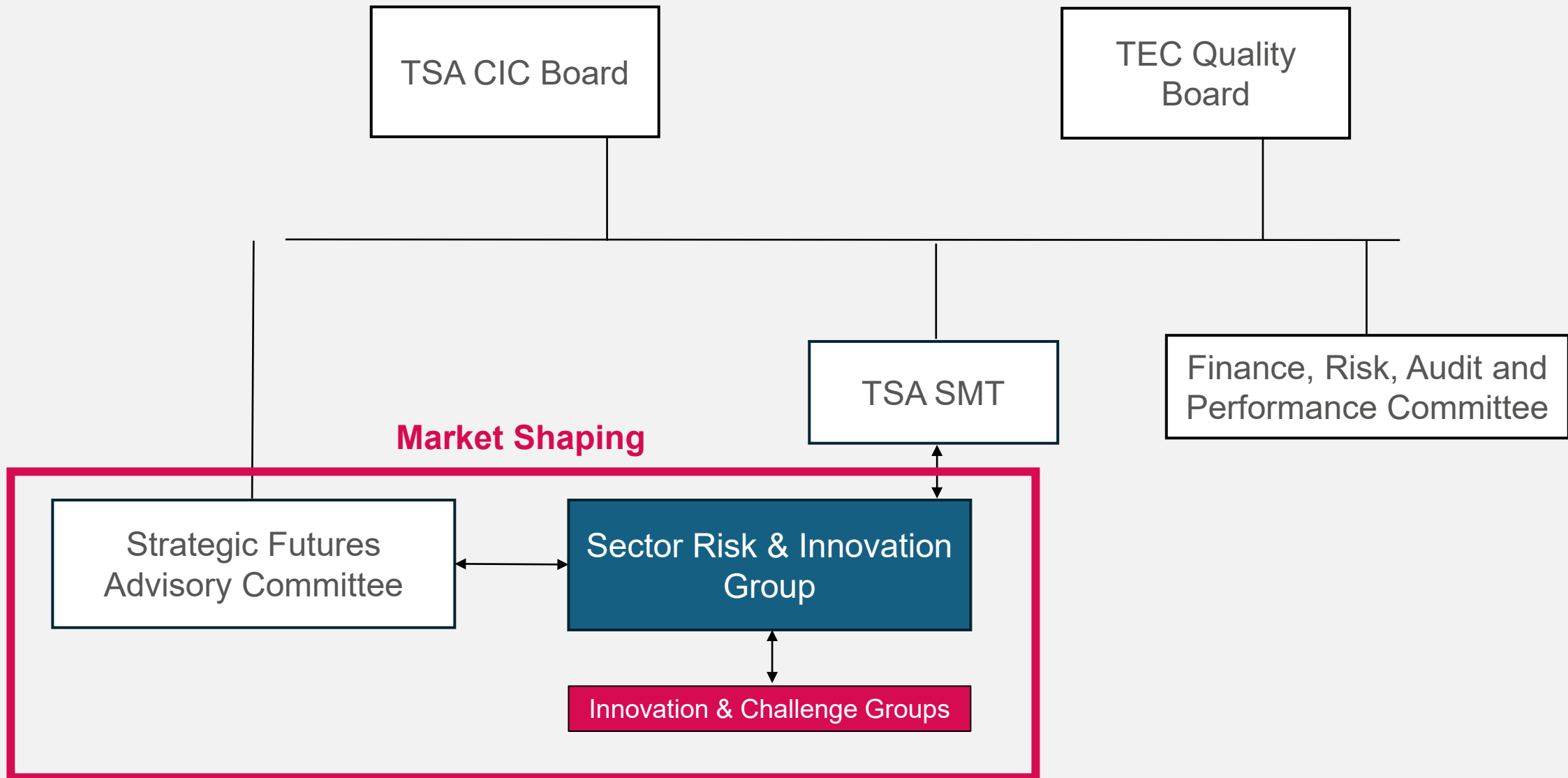
Sector Risk and Innovation Group (SRIG): Work Programmes

Shantelle Million-Lawson
Chief Operating Officer

TSATM



TSA Governance Structure



Sector Risk and Innovation Group (SRIG)

TSA

Current Work Programmes

1

Digital TEC
Skills

2

Addressing
Barriers and
Evidence for
TEC

3

Standards for
Resilience of
Services and
Systems

4

Select Or
Define
Standards for
Interoperability
& Integration of
TEC

5

TEC-Specific
Cyber Risks &
Incident
Management

Standards for Resilience of Services and Systems

TSA

Objective of this Work Programme:

To risk assess the resilience of TEC systems, and sub-systems and how they impact services and to provide guidance on risk mitigation covering both technology and service.

SRIG Lead

David Hammond, CEO, Chiptech



Updates:

- Risk identification phase now complete
- Risk assessments completed across all relevant systems
- High-level mitigation close to completion by ICG group
- Ongoing work to group risk and mitigation to subsections
- Next steps: Development of guidance documentation

With thanks to our Innovation and Challenge Group Members

- Richard Bailey, Mobius
- Julian Edge, Chiptech
- Richard Hosier, Everon
- Ian Nicholson, Enovation
- Rebecca Simmons, TEC Cymru
- Max Stevens, CSL

Select or define standards for interoperability & integration of TEC

TSA

Objective of this Work Programme:

To address the need for 'seamless operation', with the intention to guide service providers in deploying digital services more effectively and reliably.

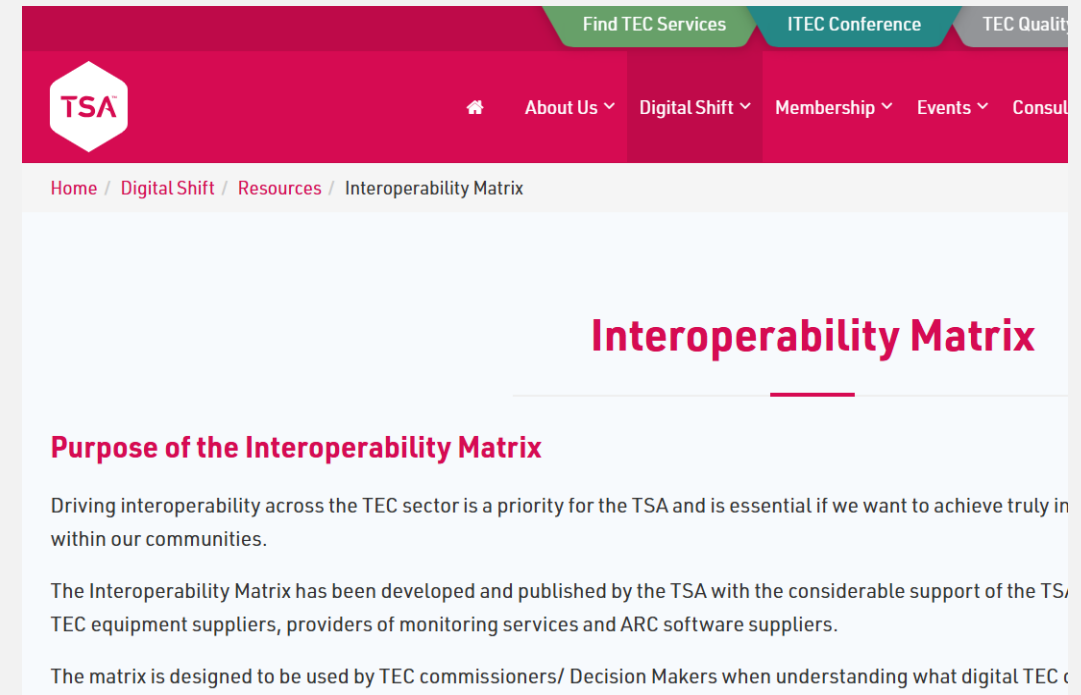
SRIG Lead

Paul Shead, Managing Director,
Enovation UK



Updates:

- Interoperability information updated on TSA website from Oct 2024 onwards
- ICG team responded to feedback and added definitions for clarity
- Industry-wide meeting held on 24 April to discuss guidance gaps
- BSI standards committee joined to feed back amendments to the social alarm standards
- Additional Interoperability Matrix being developed to cover preventative and proactive devices & systems to ARCs



Select or define standards for interoperability & integration of TEC

TSA™

SRIG Lead

Paul Shead, Managing Director, Enovation UK



With thanks to our Innovation and Challenge Group Members

- Richard Hosier, Everon
- Trevor Hoggard, Legrand Care
- David Gross, Access Group
- Stuart Ellis, Taking Care
- Julian Edge, Chiptech
- Gary Clark, Careium
- Saeed Choudhary, Legrand Care
- Jörgen Björkner, iotcomms.io
- Paul Bennett, Network Communication Systems Ltd
- Richard Bailey, Mobius Networks
- Kevin Avery, Tunstall Healthcare
- Carl Atkey, Appello
- Andreas Hultén, Tunstall Healthcare
- Lance Kenworthy, Tunstall Healthcare
- Oskar Lampel, Skyresponse AB
- Romain Miquel, Attentive
- Ian Nicholson, Enovation
- Peter Reed-Forrester, Yorbl
- Carl Ryan, Essence Smartcare
- Danny Shephard, 2iC-Care
- Max Stevens, CSL
- Jordon Straw, Total Integrated Solutions
- Chris Stuart, TeleAlarm Europe
- Peter Swales, Possum Limited

Standards for Resilience of Services and Systems

TSA

Objective of this Work Programme:

To identify and address specific cyber risks in the TEC sector and provide mitigation guidelines as an output.

SRIG Lead

Stuart Ellis, Head of IT,
Taking Care



Updates:

- Incident management gap analysis completed, highlighting gaps in Cyber Incident management
- Specialist sub-team recruited to lead cyber risk assessment and mitigation work
- Focused effort underway on Cyber Security over the coming weeks
- Additional colleagues recently joined the group to strengthen cyber expertise

With thanks to our Innovation and Challenge Group Members

- Sonja Calder, 2ic-care
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- David Jack, Tunstall
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- Chris Pugh, TEC Quality
- Emma Quest, NRS
- Herman Thom, iOnline
- Emily White, Chiptech

**'Stronger
Together'**





Thank you