

TSA™

Longer Healthier Lives

Alyson Scurfield
Chief Executive, TSA

08 June 2023



**UNLOCKING
PERSONALISED
OUTCOMES**





Working in partnership with:

everon

Our Purpose



We are the trusted voice and source of knowledge to enhance the understanding, development and adoption of technology in care.



We drive quality by setting standards for the sector to improve outcomes that matter to people.



Unlocking Personalisation: Turning Strategy into Action



[People at the Heart of Care](#)

Dec 2021



[Time To act](#)

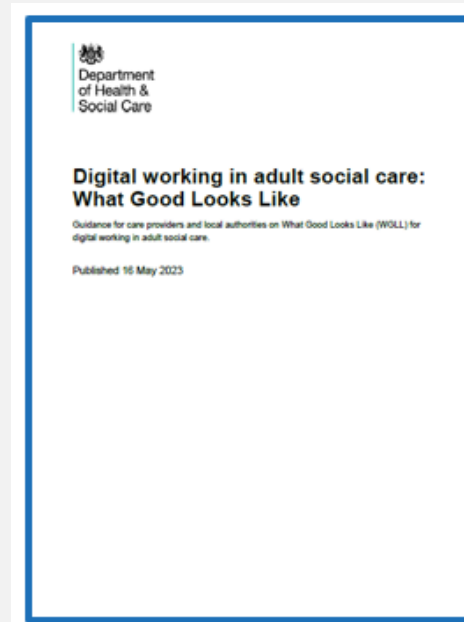
April 2023

Unlocking Personalisation: Turning Strategy into Action



[Delivery plan for recovering urgent and emergency care services](#)

January 2023



[Digital working in adult social care: What Good Looks Like](#)

May 2023

Delivering outcomes for people and providers



Technology Enabled Lives

March 2023



A guide to getting started in Co-production

March 2023



everon

“

Everyone has the right to lead their life in the way they want, with meaning and purpose, creativity and connection.

Clenton Farquharson MBE
Co-Chair, TEC Action Alliance and Chair,
Think Local Act Personal (TLAP)

Technology-enabled lives

People's attitudes to use of technology in health and care

(YouGov 2023)

For the wider population, the results are similar. All of the 2,016 YouGov respondents said they use computers and tablets daily.



84%

use smart phones every day



49%

use smart TVs daily



18%

use telecare or telehealth services, but less regularly - half use this type of TEC less frequently than weekly



51%

use technology to track their physical activity, with half doing so on a daily basis

frequently than weekly
this type of TEC less
less regularly - half use
telehealth services, but



Proactive & Preventative Services

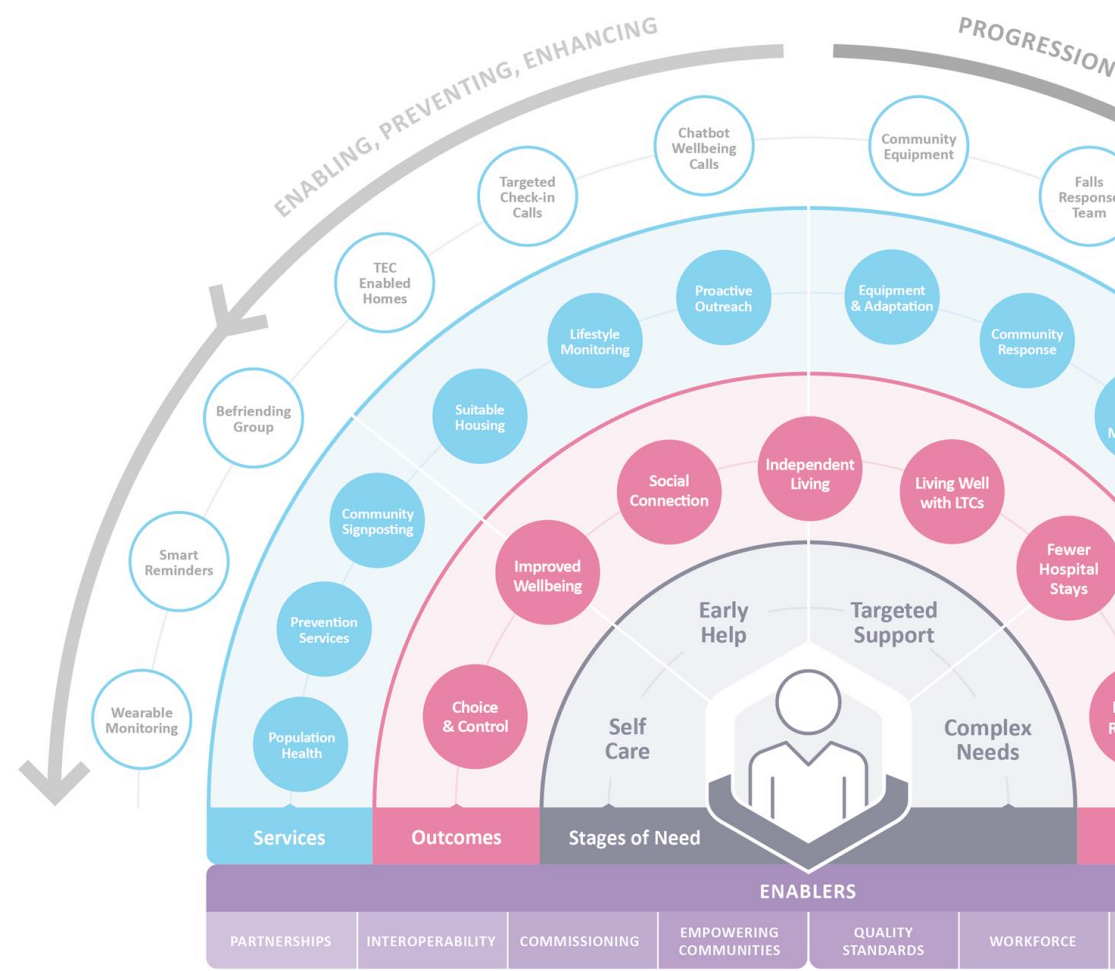
Definitions and Guidance
March 2023

Knowing into Doing



Download your copy here:

<https://www.tsa-voice.org.uk/tec-guidance/proactive-and-preventative-services---definitions-guidance/>



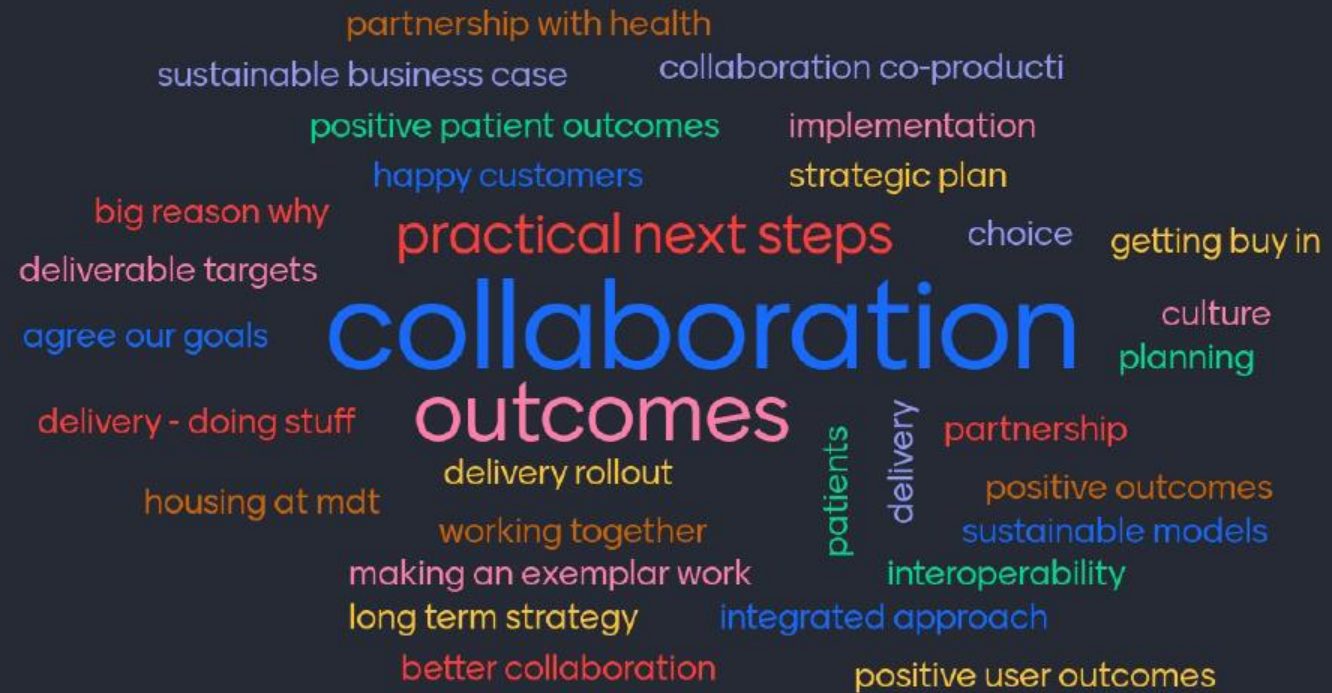


Setting the scene for today's discussions:

Results from our audience participation session at 'My Home, My Care, My Way' in May 2023

What do you think is your top priority?

Mentimeter



Today's Agenda

- 10:15 – 10:30** **The need for a proactive approach**
Pete Kerly, Managing Director, Everon UK
- 10:30 – 10:45** **Right support, in the right place, at the right time**
Nathan Downing, Director of Membership & Consultancy Services, TSA
- 10:45 – 10:55** **Successful client transformation**
David Fuente, Technology Enabled Care Coordinator, Community Housing
- 10:55 – 11:25** **Current challenges faced by housing providers**
An Interactive panel session chaired by: Alyson Scurfield, Chief Executive, TSA

Panellists include:

- Kath Deakin, Head of Sustainable Communities, Monmouthshire Housing Association
- David Fuente, Technology Enabled Care Coordinator, Community Housing
- Ben Meers, Mechanical and Electrical Surveyor, Saffron Housing Trust
- Nathan Downing, Director of Membership & Consultancy Services, TSA
- Pete Kerly, Managing Director, Everon UK

- 11:25 – 11:30** **Closing statements from our Chair**
Alyson Scurfield, Chief Executive, TEC Services Association (TSA)

- 11:30** **Close**

TSA™

Thank you



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