

TSATM

Navigating Challenges and End to End Resilience

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TSA





Navigating the Challenges of Seamless Connectivity

Background

- Changing the mindset and understanding the aspects of moving to digital
- Providing choice and flexibility
- Understanding the roles and responsibilities of all our stakeholders
- Connectivity outages



TSA's A2D Guidance: Roadmap

Data and Cyber Security Research in the Technology Enabled Care sector

Executive Summary

July 2019

INTEROPERABILITY OF DIGITAL TEC SYSTEMS

TSA Response to All IP Webinar February 2021

February 2021

Commissioner/Buyer Guidance: Transitioning your Social Alarms Systems from Analogue to Digital

The End of Analogue Purchasing

November 2021

CONNECTING PEOPLE, IMPROVING LIVES

A DIGITAL FUTURE FOR TECHNOLOGY ENABLED CARE?

October 2017

Digital Social Alarm Protocol Guidance

Application Guidance

TSA 2019 Part 9: IP Communications Protocol
Developed by TSA Special Interest Group 10

March 2023

Analogue On Digital

TSA Testing & Installation Guidance

January 2023

The Resilience of TEC Monitoring Services

Technology Strategy, TSA

December 2022

Resilience of TEC Services

Resilience:

The capacity to withstand or to recover quickly from difficulties.

Failures happen, but services and their underlying technologies need to be designed so that they continue to meet the key performance criteria that are relevant to the intended purpose of the care services being offered.



The End-to-End Resilience of Technology Enabled Care Solutions. V1.2 August 2023



The End-to-End
Resilience of
Technology Enabled
Care Solutions

Revision of the original document
from last year



This document gives guidance on what is required for the outputs from the SIG 8 and 10 deliverables.

www.tsa-voice.org.uk/downloads/tec_systems_-_end_to_end_resilience_v1.2.pdf

The Practical Steps to Compliance:



With the main guidance designed to be your detailed navigational tool in the intricate world of TEC resilience, this accompanying document: ‘Practical Steps to Compliance’, encapsulates the essence of our larger guidance document in an easy-to-understand format - distilling crucial terms, strategies, and insights and a step-by-step approach to help you on your journey.

www.tsa-voice.org.uk/downloads/practical_steps_to_compliance_-_end_to_end_resilience_in_tec_systems.pdf



TSA Membership Support:

- **TSA Virtual Surgeries** - next round of surgery sessions for Service Provider members only, will have a dedicated section to discuss new end-end resilience guidance.
- **Dates of Virtual Surgeries:**
 - Thursday 2 November 10am-12pm
 - Tuesday 14 November 10am-12pm
 - Tuesday 21 November 10am-12pm
- **One to one membership support calls** in response to any questions in relation to guidance for all members who require further clarification.
- **An FAQ document**, which we will distribute on 28th September.

Thank you

TSATM



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