Longer Healthier Lives

Alyson Scurfield
Chief Executive, TSA

23 May 2023
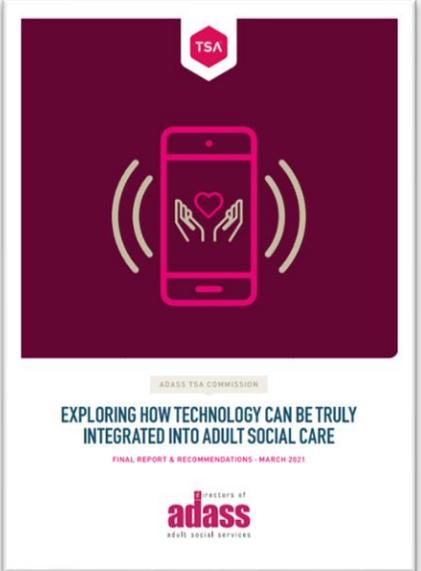
TSA™

UNLOCKING PERSONALISED OUTCOMES

Our Purpose

TSA

We are the trusted voice and source of knowledge to enhance the understanding, development and adoption of technology in care.

TEC Quality

We drive quality by setting standards for the sector to improve outcomes that matter to people.

Unlocking Personalisation: Turning Strategy into Action

ADASS & TSA Commission

March 2021
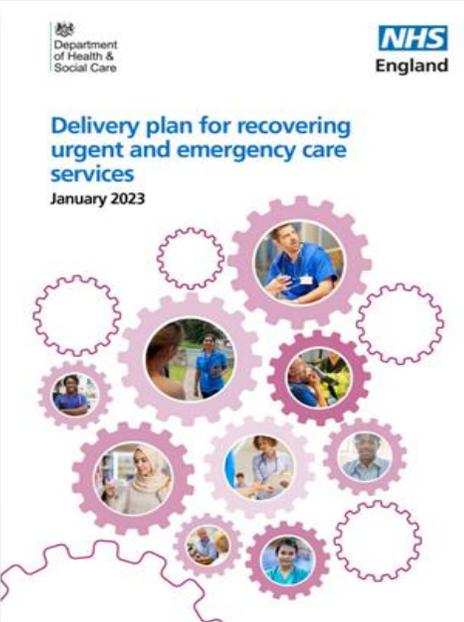

People at the Heart of Care

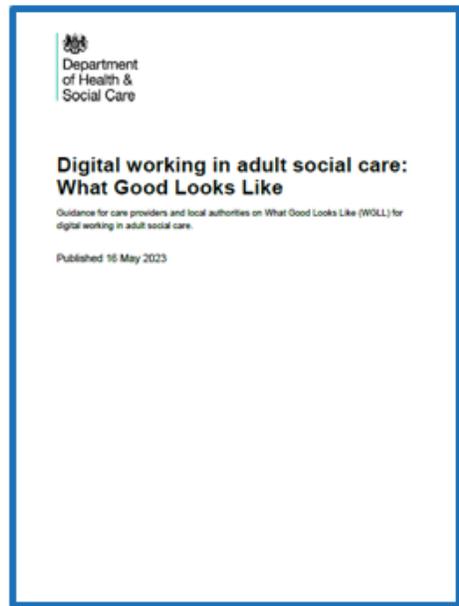Dec 2021

Time To act

April 2023

Unlocking Personalisation: Turning Strategy into Action

Delivery plan for recovering urgent and emergency care services

January 2023

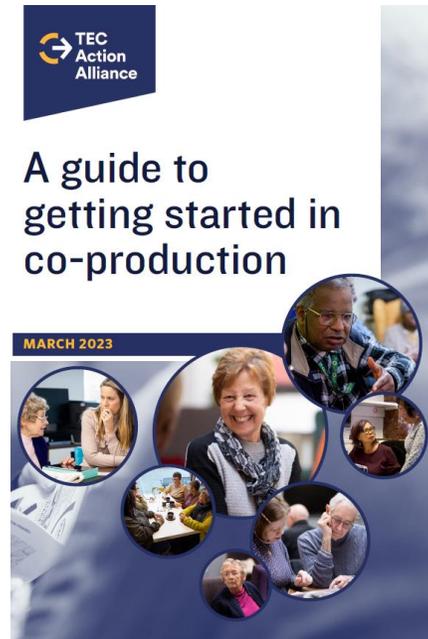**Digital working in adult social care: What Good Looks Like**

May 2023

Delivering outcomes for people and providers

Technology Enabled Lives

March 2023

A guide to getting started in Co-production

March 2023

> " Everyone has the right to lead their life in the way they want, with meaning and purpose, creativity and connection.

Clenton Farquharson MBE
Co-Chair, TEC Action Alliance and Chair, Think Local Act Personal (TLAP)

Technology-enabled lives

Drivers for change:

500,000
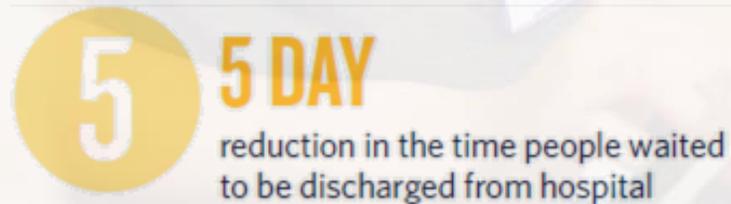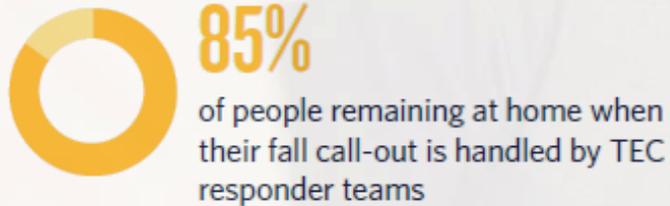AWAITING A SOCIAL CARE
ASSESSMENT OR REVIEW

165,000
SOCIAL CARE
VACANCIES

Technology-enabled lives

Our findings: Programmes which are making greater use of technology, often within an integrated health and care environment, are variously reporting:

85%
of people remaining at home when their fall call-out is handled by TEC responder teams

68%
reduction in conveyances to A&E

5 DAY
reduction in the time people waited to be discharged from hospital

5 X INCREASE
in the number of people referred to services in the voluntary and community sector, rather than formal social care

Technology-enabled lives

People's attitudes to use of technology in health and care

(YouGov 2023)

For the wider population, the results are similar. All of the 2,016 YouGov respondents said they use computers and tablets daily.

84% use smart phones every day

49% use smart TVs daily

51% use technology to track their physical activity, with half doing so on a daily basis

18% use telecare or telehealth services, but less regularly - half use this type of TEC less frequently than weekly
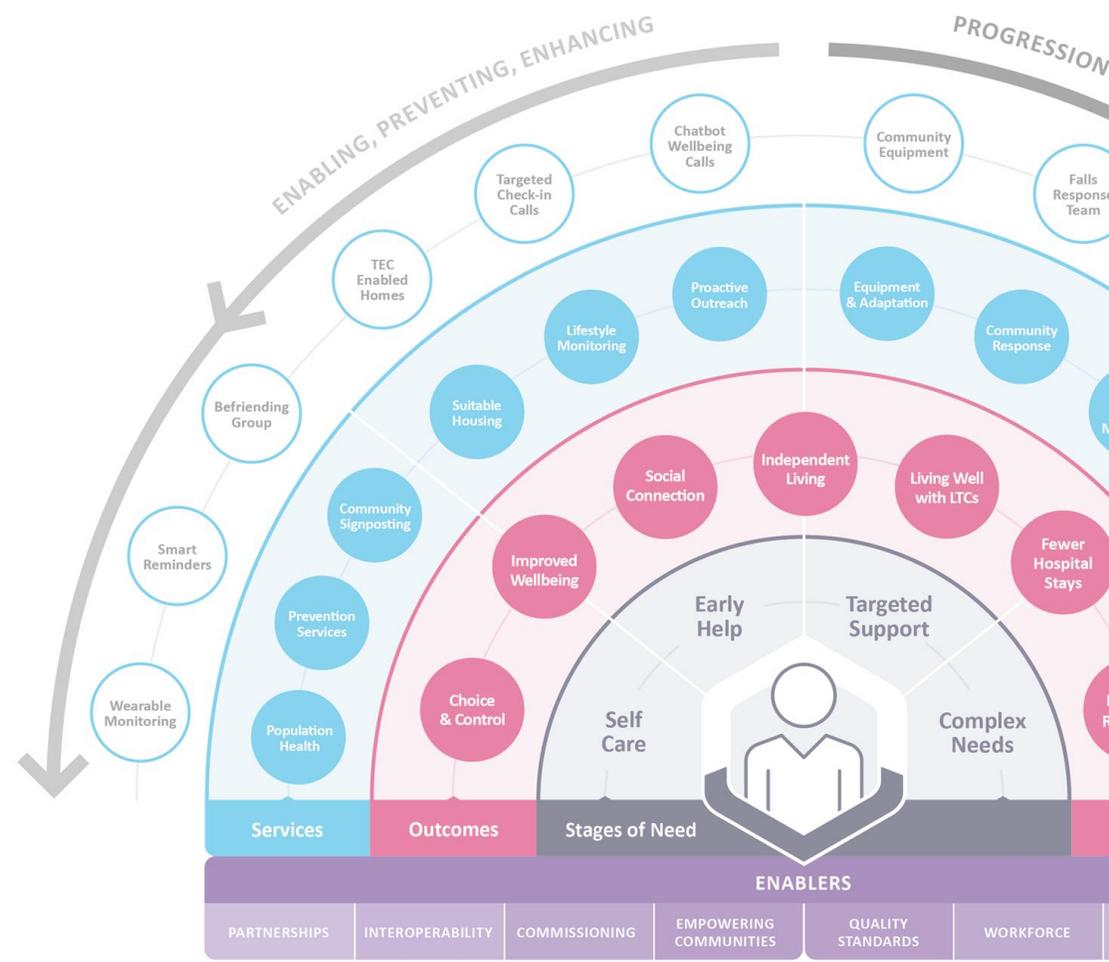
Knowing into Doing

Download your copy here:
https://www.tsa-voice.org.uk/tec-guidance/proactive-and-preventative-services---definitions-guidance/

Today's Contributions

Session 1

- **Denise McGuckin**, Managing Director Hartlepool Borough Council and Regional Chief Executive Lead for Adult Social Care
- **Rich Amos**, Co-Production Champion, and a Member of the WM ADASS Regional Co-production Advisory Group
- **Sir David Pearson**, Chair of TEC Quality
- **Sam Allen**, Chief Executive of the Integrated Care Board (ICB) for the Northeast and North Cumbria Integrated Care System (ICS)
- **Nick Weston**, Chief Commercial Officer, Lilli
- **Alison Tombs**, Assistant Director Wellbeing and Assessment, Health, Education, Care and Safeguarding, North Tyneside Council
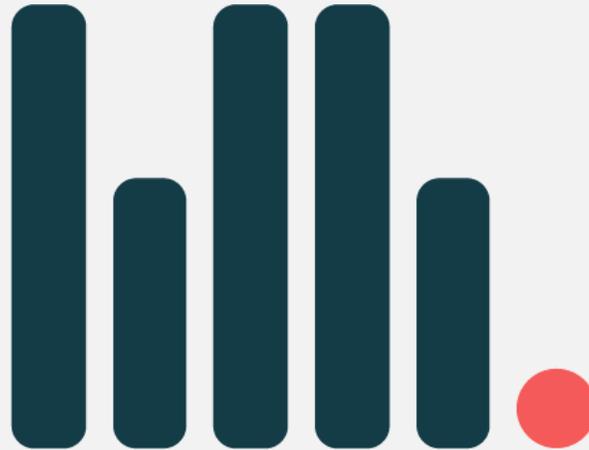- **Lisa Hope**, Community Wellbeing Officer, North Tyneside Council

Session 2

- **Tracy Harrison**, Chief Executive, Northern Housing Consortium
- **Fiona Brown**, Associate, Northeast ADASS
- **Jacqueline Myers**, Executive Chief of Strategy and Operations, Northeast and North Cumbria Integrated Care Board
- **Professor Roy Sandbach**, Chair, TAPPI
- **Nathan Downing**, Director of Membership & Consultancy Services, TSA
- **Dr Lynne Douglas**, Chief Executive, Bield Housing and Care

Session 3

- **Chris Smith**, Deputy Chief Executive, Thirteen Housing Group
- **Claire Laing**, Service Policy, Design and Implementation Lead - Community Care, Primary, Community and Personalised Care Directorate: NHS England
- **Helen Loveday**, Head of Quality and Improvement, TEC Quality.
- **Craig Danks**, Service Manager - ASC Service Improvement, South Tyneside Council
- **Nicola Kirkley**, Directorate Manager, Community Services, South and Sunderland Tyneside NHS Foundation Trust

With thanks to our event sponsor:

Innovation Showcase:

Thank you