

TSATM

TEC Services Association (TSA) and TEC Quality joint Business Plan 2023 – 2025

Alyson Scurfield
Chief Executive, TSA



Unlocking Personalisation: Turning Strategy into Action



The voice of technology enabled care

directors of
adass
adult social services

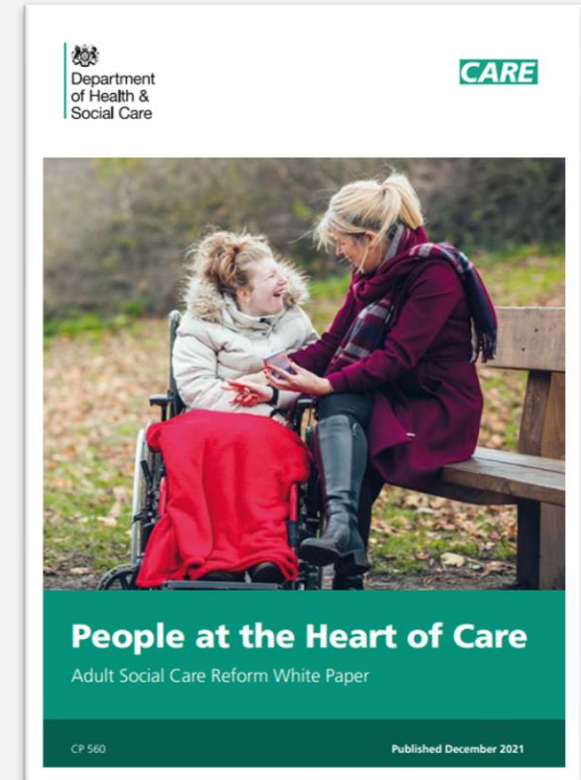


ADASS & TSA Commission

March 2021



Department of Health & Social Care

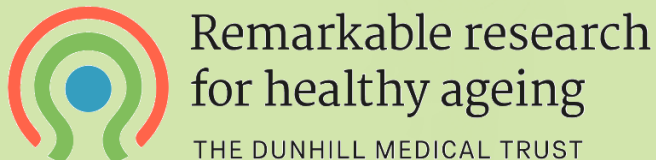


People at the Heart of Care

Dec 2021

Technology for our Ageing Population: Panel for Innovation

From Principles to Implementation



#TAPPI

Technology for our Ageing Population: Panel for Innovation

From Principles to Implementation



Co-Production and Engagement Partner



Evaluation and Shared Learning Partner



Six Demonstrator Sites



#TAPPI

Elevating standards and driving continuous improvement in technology enabled care

TEC
Quality



The United Kingdom Accreditation Service (UKAS) is the sole national accreditation body for the United Kingdom.

TEC Quality is the **only** UKAS accredited scheme in the UK for technology enabled care.



Going further for winter universal community based falls response



Use of community-based falls response services presents significant opportunities to:

1) Enhance outcomes and experience for those who fall, through improving initial response times and reducing the risk of long lies.

2) Improve system efficiency, focusing ambulance capacity where it is needed most and building on existing community-based provider models.

Amanda Pritchard

Chief Executive
NHS Foundation England





The power of collaboration

Widening engagement across health, housing, care and communities

20% Increased engagement

30% Increased website traffic

100% Increased audiences on our social platforms





BUSINESS PLAN

2023 - 25



Vision:

- People's everyday lives enriched, enhanced and enabled by technology-enabled care

Purpose:

- We shape the operating environment for the technology-enabled care sector to thrive and deliver our vision.
- We are the trusted voice and source of knowledge to enhance the understanding, development and adoption of technology in care.
- We drive quality by setting standards for the sector to improve outcomes that matter to people.



2023-25

Business Plan

BUSINESS PLAN

2023 - 25



STRATEGIC OBJECTIVES

1

To develop and embed a personalisation agenda

2

To drive the use of technology-enabled care and services across integrated service provision

3

To drive the adoption of TEC that embraces modern, affordable and secure technologies

4

To enhance the expertise of the housing, health and care workforce to deliver person-centred care enabled by technology

Enablers:

People

Leadership

Governance

Digital

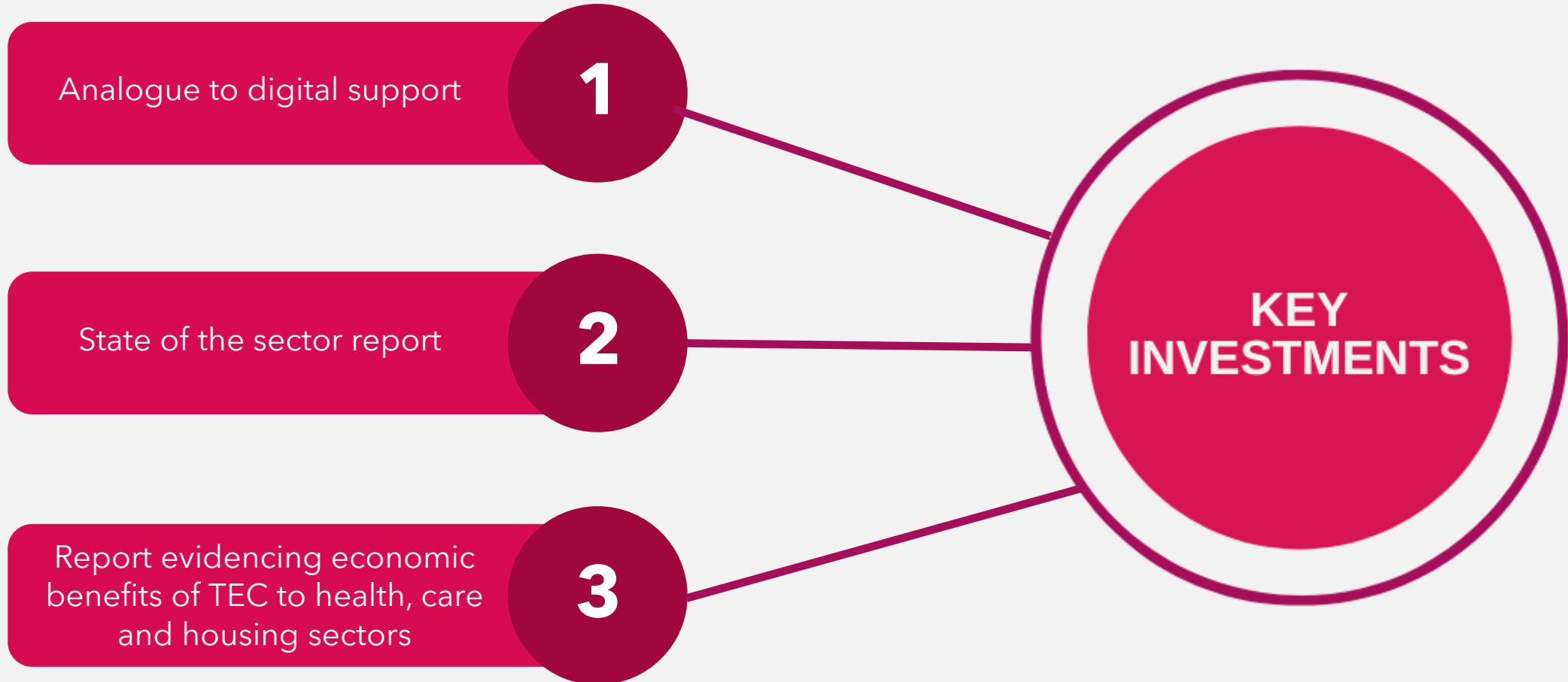
Brand

Finances

BUSINESS PLAN

2023 - 25

TSA





The voice of technology
enabled care

Thank you