All IP Webinar

Digital Social Care Alarms

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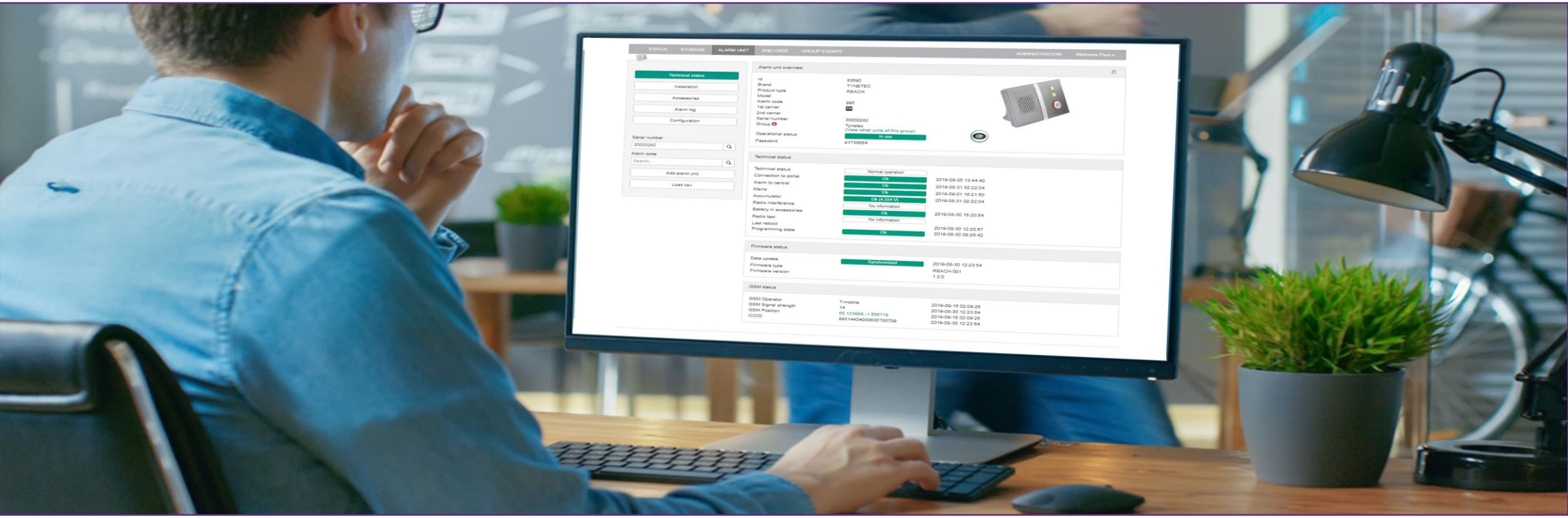
Legrand Care

We care about people who care

Reach IP – At Home Alarm Unit

- Digitally Enabled SCAIP (TS50134-9) IP Protocol (also supports TT92, BS8521 and CPC)
- TAO Technology – Bi-Directional Peripherals
- Remote Configuration – Pre-Programmed Installation
- Critical Connectivity – Multi-Core Capabilities all in a single SIM
- 7-Day Battery Back Up
- End to End Encryption
- Ethernet available H1
- Bespoke Free Branding
- Fall Detector Inactivity Alert
- Flexible Call Sequencing and Routing (allows for multiple response capabilities)
- Available on multiple procurement frameworks (PFH, NHC, ESPO and more)

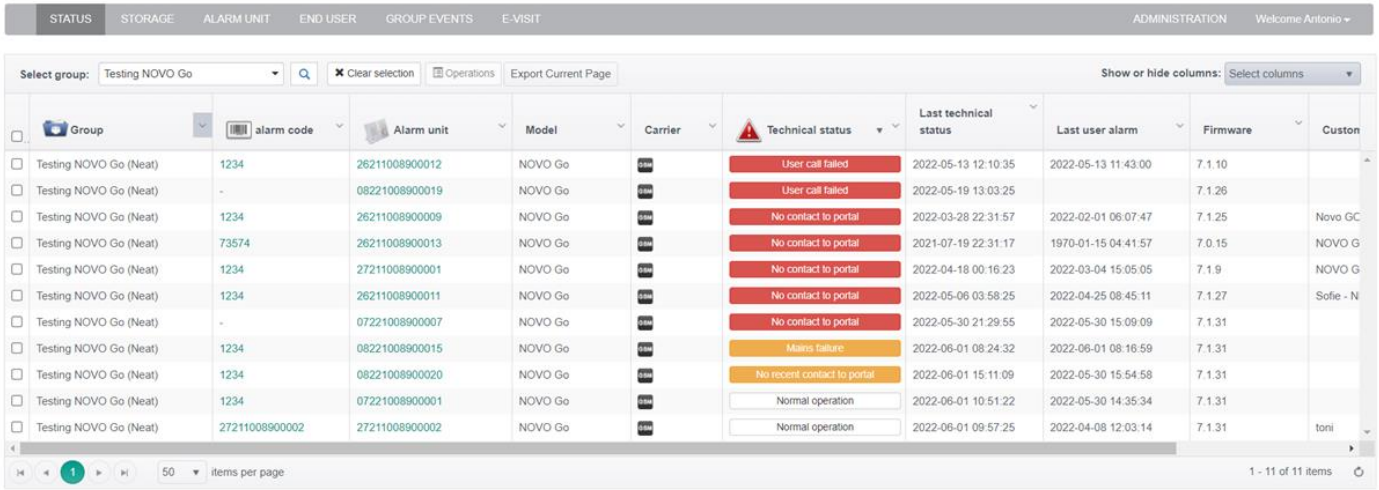
PULSE – Cloud Management Portal



Through PULSE/CMP web-based tool, you can remotely manage your Alarm configuration, update functionality or supervise the status of your Alarms and it´s peripherals all seamlessly at any time from any device. PULSE-CMP is a web portal so it does not require local installation and it is always up to date.

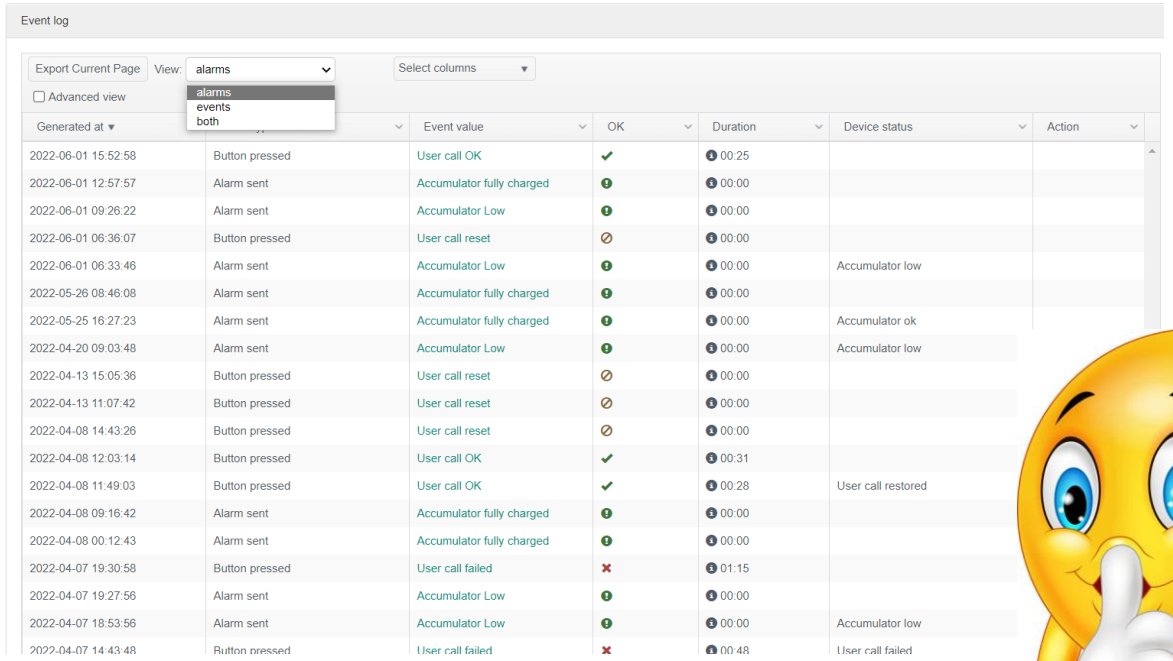
CONTINUOUS DEVICE MONITORING

- New monitoring and installed base supervision lead to workflow optimization and service efficiency. Professionals can focus on care services.
- Included notification functionality opens multiple opportunities for optimization and improvement.
- User administration and access rights management
- Complete control and new possibilities for related peripherals
- E-mail notification in the event of a fault or technical message (Configurable for alarm type groups, immediate notification and / or daily)
- Configuration changes auditing, indicating time, user, action, object and operation performed



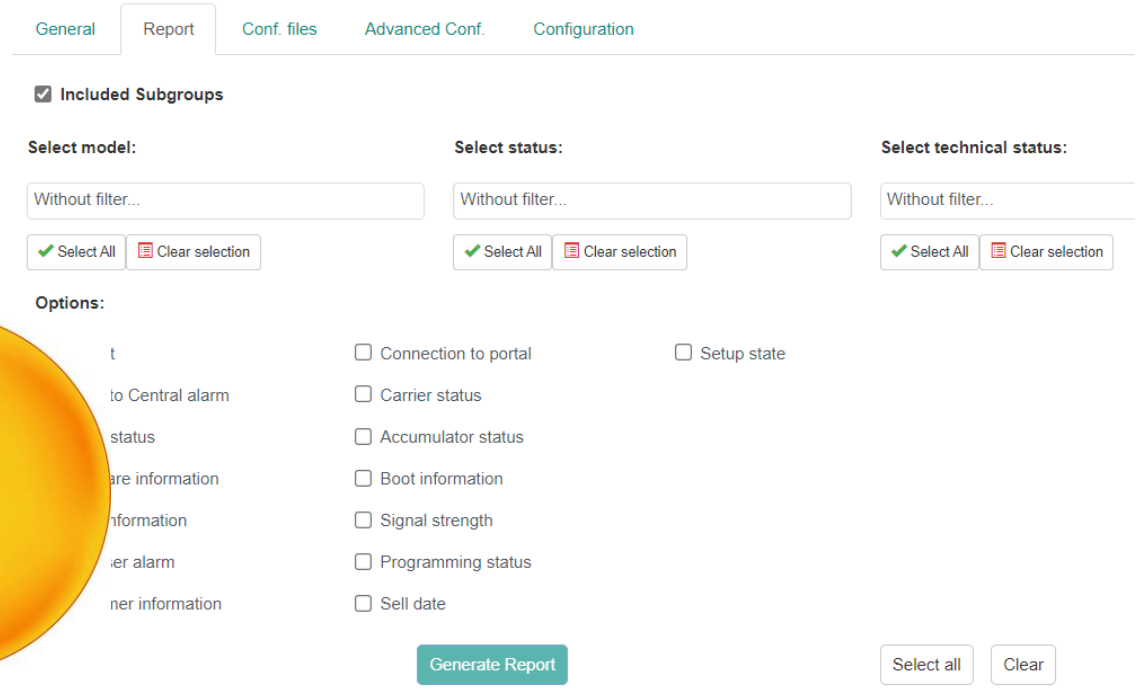
ALARM AND EVENT LOG

Alarm and events history with detailed information



REPORTING TOOL

On demand excel reports (configurable for groups, time range, technical status)



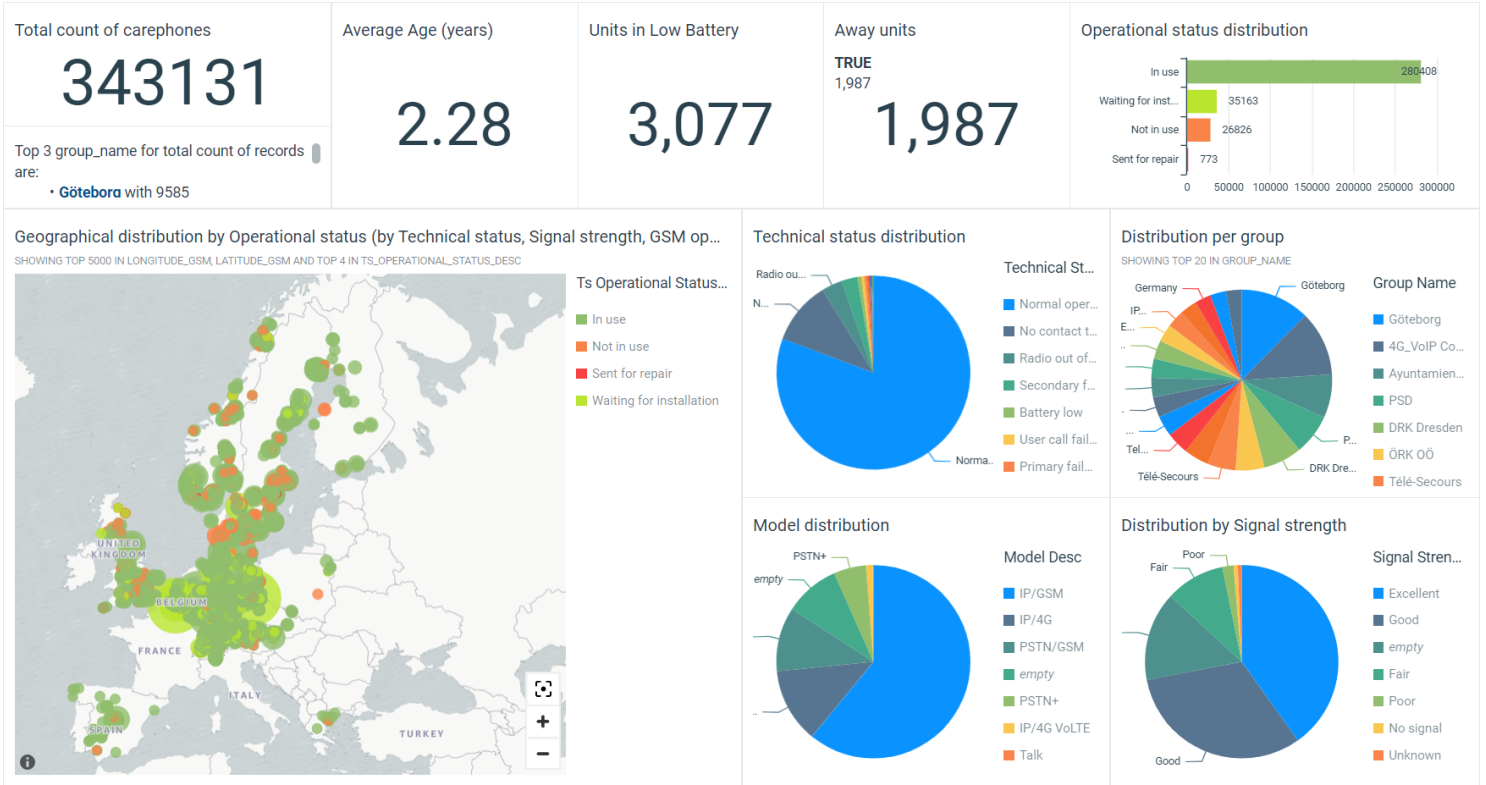
To support our customers further in terms of managing your estate of alarm units and gathering more meaningful data, we are soon to launch a full Business Intelligence (BI) Tool with a variety of dashboards and the option to export data into a variety of formats for reporting, analysis and integration purposes. The BI tool will be integrated into Pulse, which mitigates the need for a second portal and extensive training.

PULSE-CMP-BI Dashboard is an advanced data analysis tool that allows you to visualize information from PULSE and perform advanced analysis of the data corresponding to your telecare devices, so that well informed decision-making can be made, which provides a more proactive and preventative approach.

- Quick overview through graphical representation of the installed base and its evolution
- Individually configurable display for numerous KPIs
- Heatmap for error analysis
- Geographical distribution of the devices on a map
- Analysis criteria can be configured individually with just a few mouse clicks
- Smart notifications are sent to the customers and support team based on rules (new incidents, trends, ...)

QUICK OVERVIEW LESS EFFORT

Better fleet management through data analysis



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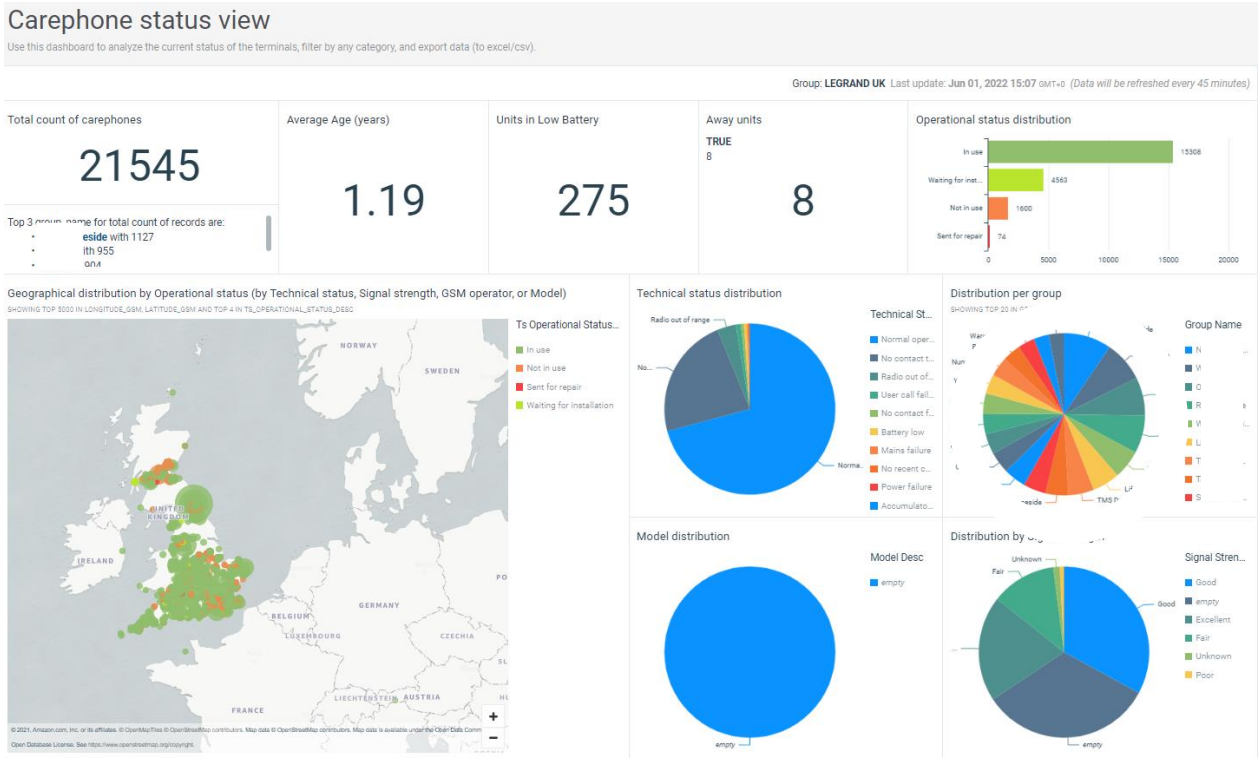
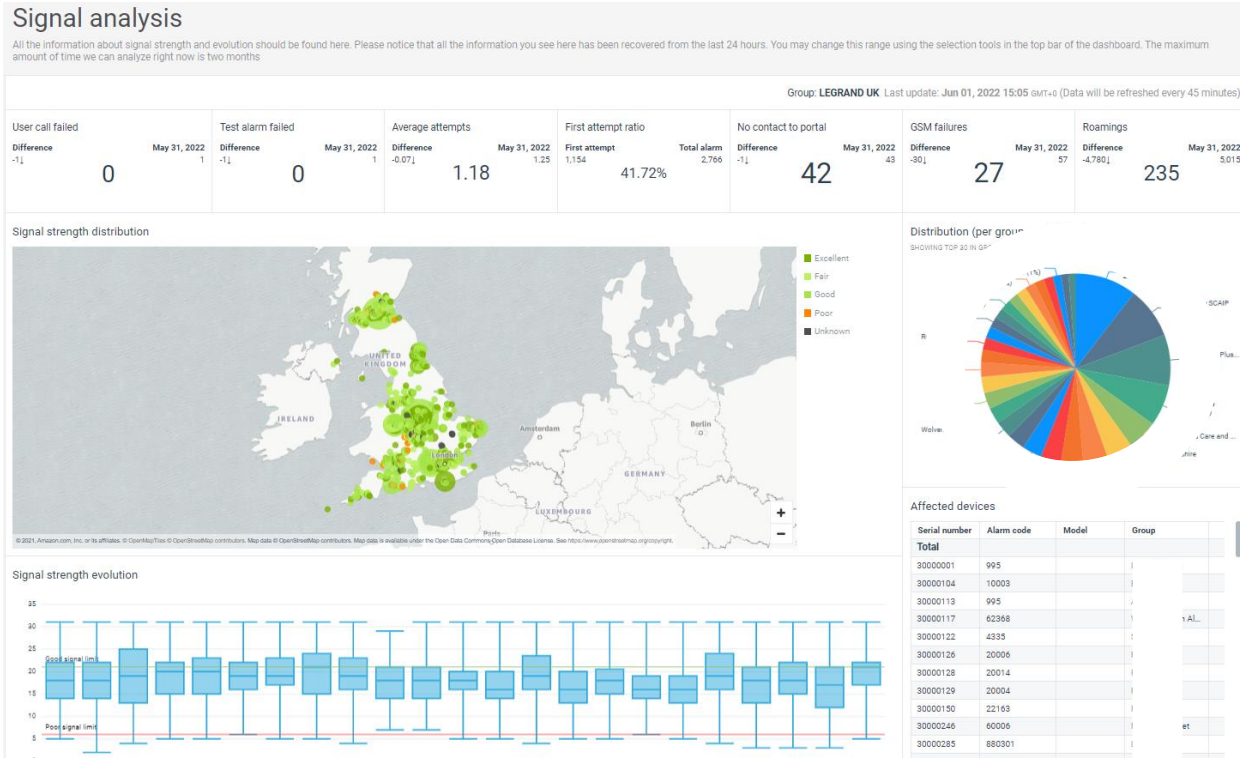
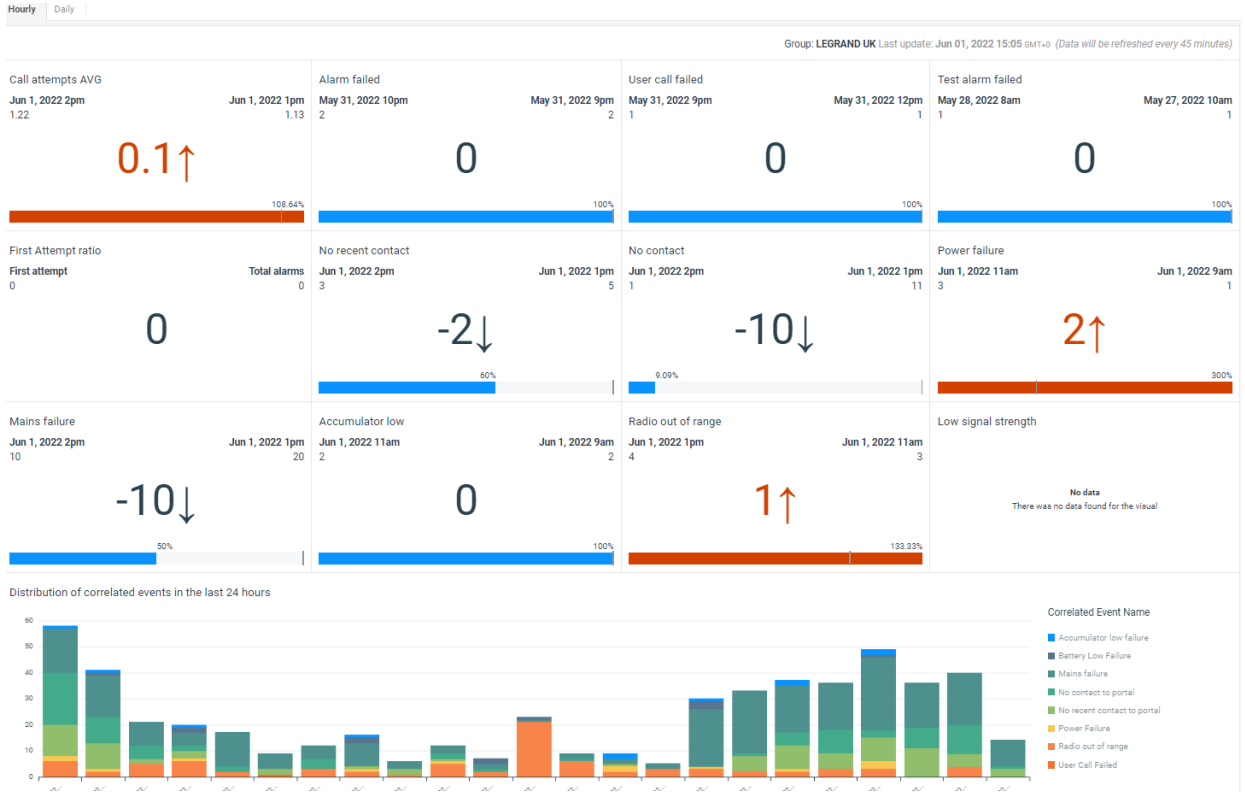
CONTINUOUS DEVICE MONITORING

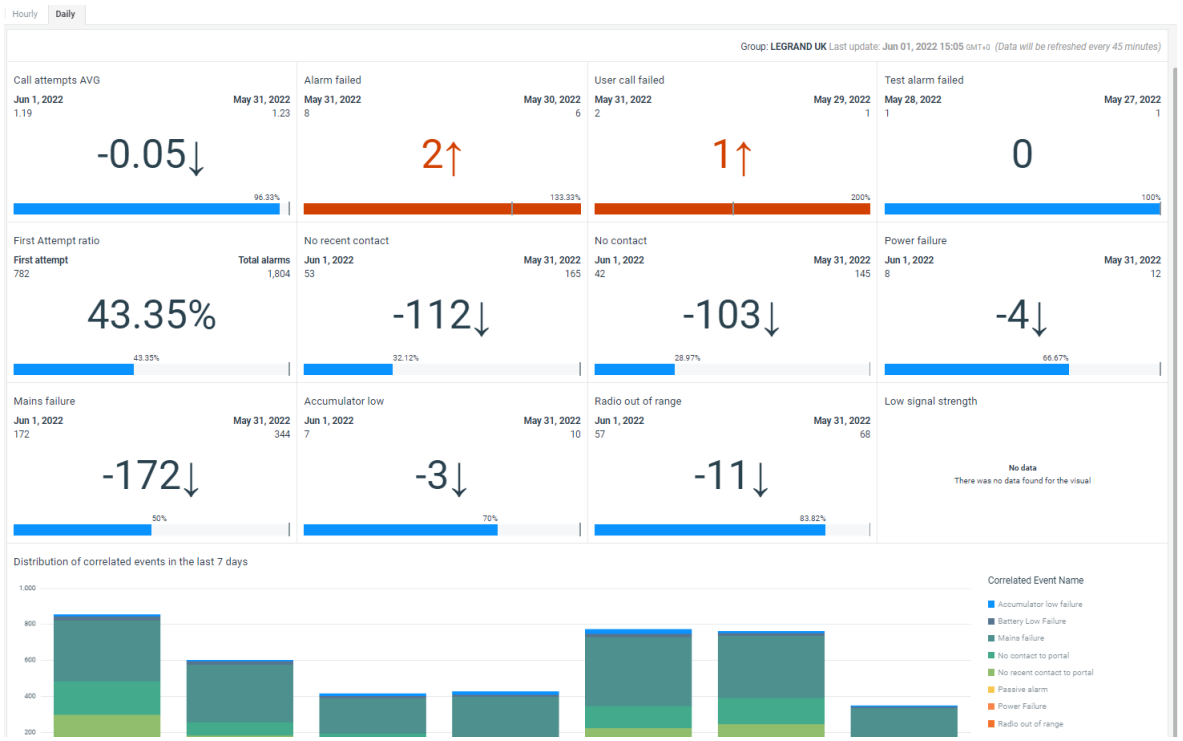


SIMPLE DEVICE MANAGEMENT



SENDING NOTIFICATIONS





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We are stronger together

Thankyou for listening