



Embedding digital: A mindset shift for everyone

Mat Taylor

How confident are you that staff have the tools and skills to deploy digital solutions?



Research points to a lack of ^{1,2,3}:

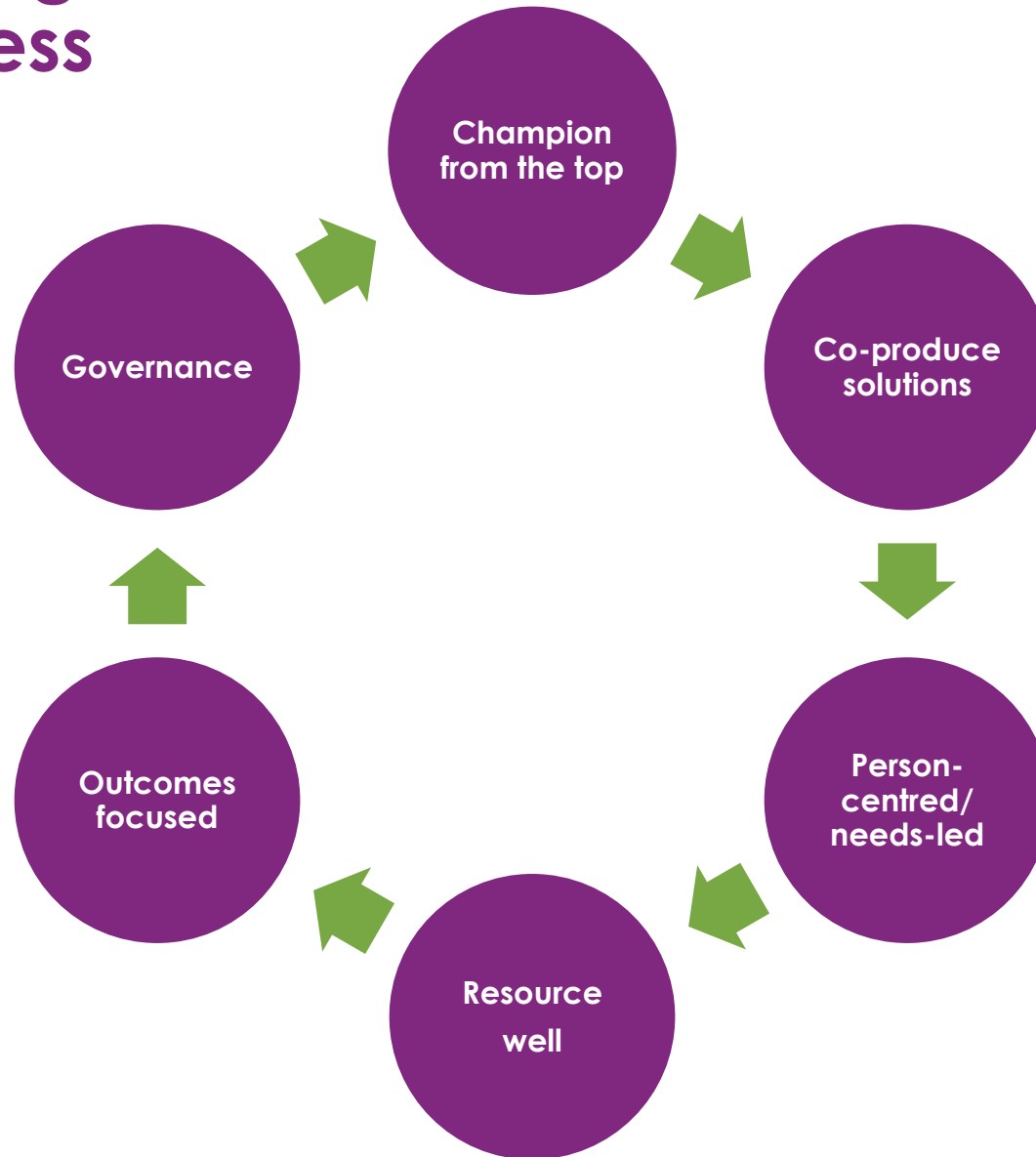
- Skills or confidence
- Time to upskill
- Necessary tools
- Buy-in at senior levels - 'permission' to tackle barriers

Reducing Burden

1. Health Education England and Royal College of Nursing (2017), 'Improving Digital Literacy, NHS'.
2. The Kings Fund (2018), 'Digital change in health and social care'
3. Timmus (2019), 'An investigation of digital diagnostic tools to introduce NHS staff to digital capabilities'



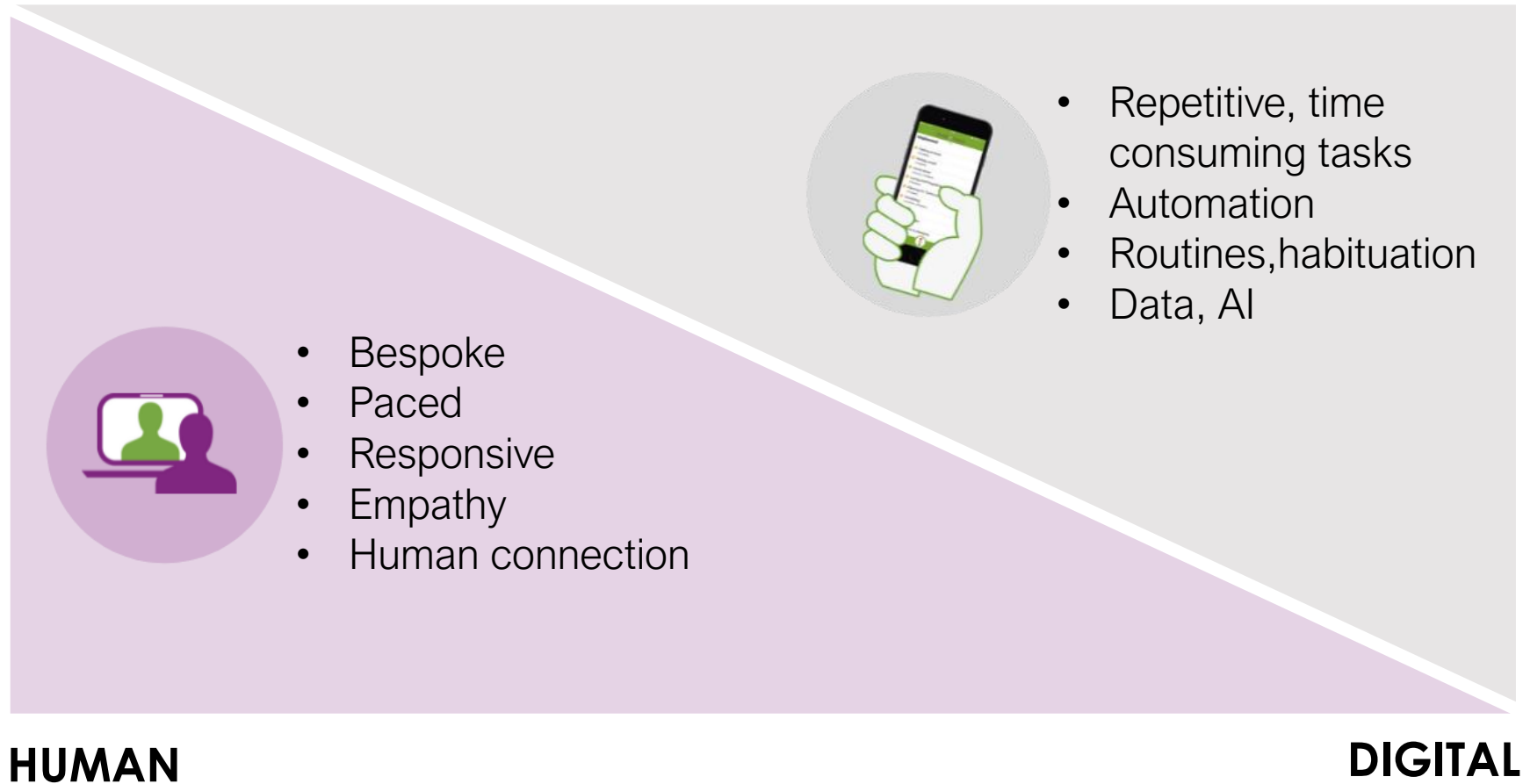
Positioning teams for success



A butterfly with orange and black wings is positioned in the center of the image, set against a solid purple background. The butterfly's wings are spread, and its body is visible. The overall aesthetic is clean and modern.

Co-production is about both citizen voice and citizen action.

The Future is Hybrid Care: Understanding the human/tech balance



A hand in a white sleeve points to a document on a desk. The document contains various charts and graphs, including a line graph and a bar chart. The entire scene is overlaid with a semi-transparent purple gradient.

BRIDGING THE OUTCOMES GAP

A centralised approach to Information Governance?



“When digital transformation is done right, it’s like a caterpillar turning into a butterfly, but when done wrong, all you have is a really fast caterpillar.”

George Westerman, MIT Sloan Initiative on the Digital Economy

Thank You

Questions?



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