

TSA Connect – Virtual Innovation Showcase

## TEC Supporting Hospital Discharge, Step-down and Reablement

‘Creating a Better Life Network’

7<sup>th</sup> July 2021

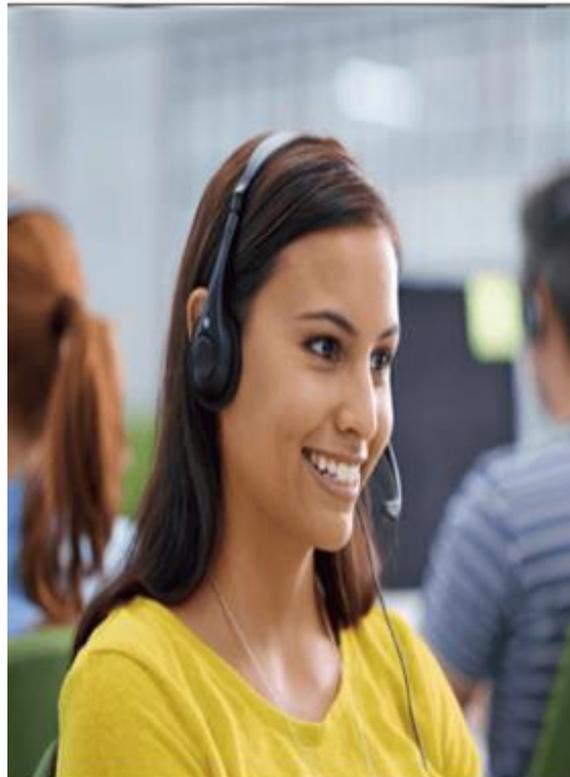
Cathy Burston

Business Development Manager



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# Assisted Living & Healthcare Business Unit



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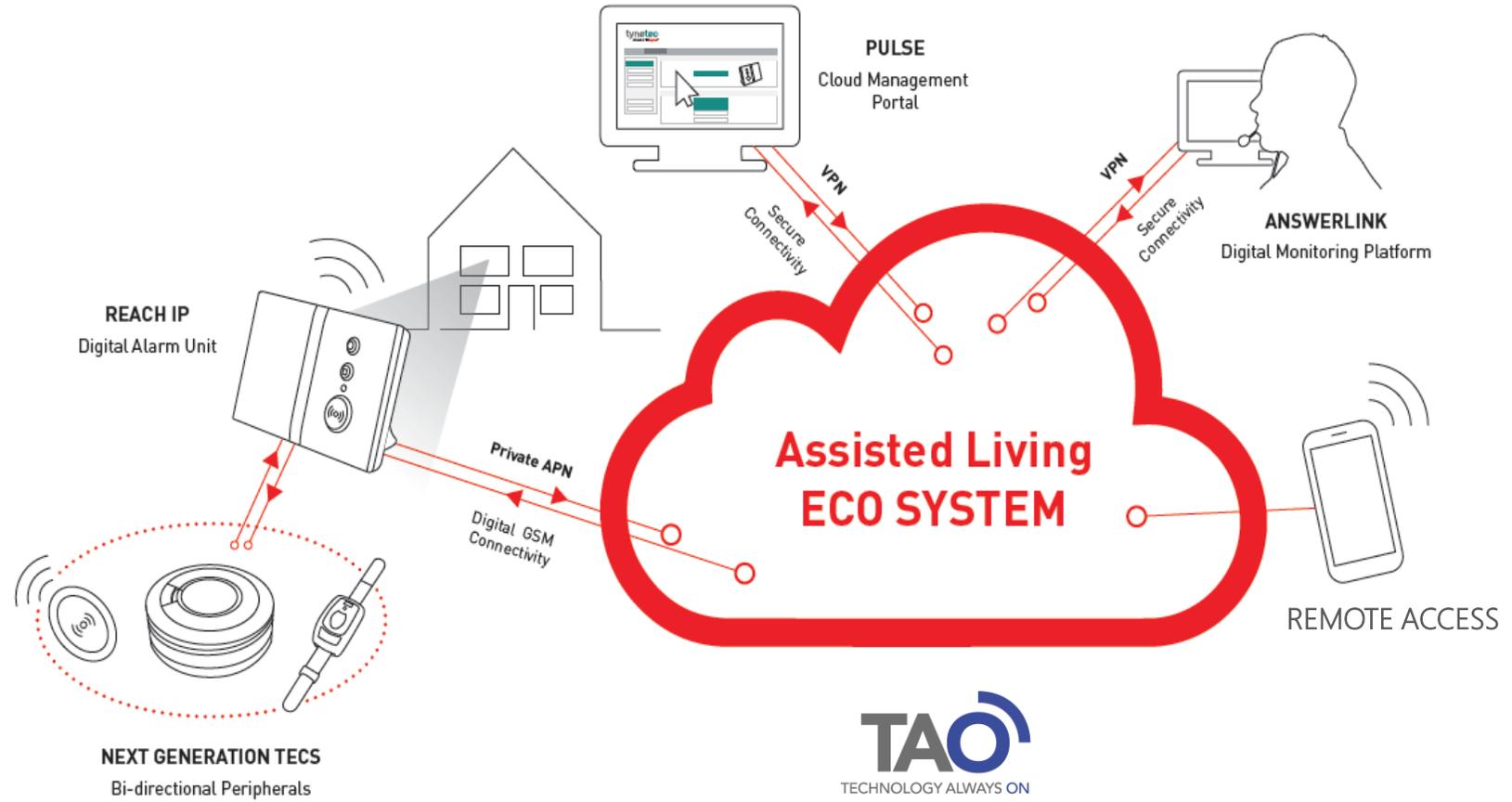


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# Legrand Digital Ecosystem



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**TAO**  
TECHNOLOGY ALWAYS ON

# Reach IP - At Home Alarm

## Providing a Basic Instant Care Package

- Remote Configuration
- Plug & Play
- Contactless Installation
- 7-day battery back up
- Critical Connectivity
- Flexible call sequencing and routing allows for multiple response capabilities.



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# Contactless Installation

## Providing a Basic Instant Care Package

Thank goodness we have the new Tynetec IP units it has made life much easier for us especially when we can remotely program pendants and post them through people's doors keeping us at a safe distance and keeping clients safe at this challenging time. We have lots of Reach IP units ready to be installed so that when the hospitals are discharging to make way for the more needy of people, we are able to install a lot quicker, in some cases even arrange for family to collect the alarm and plug it in themselves for their loved ones. This is the great benefit of digitally enabled equipment!

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North Tyneside Council

TRUSTED TECHNOLOGY.  
CARING FOR PEOPLE

## REACH IP ALARM UNIT

### Self Installation instructions

#### Setting-up the Reach IP unit

**1** Plug the AC Adapter Lead into the Reach IP unit **Supply** port. (Dependent upon your provider the AC Adapter and lead may already be attached to your unit).

**3** Switch on the alarm by holding the black power button for 1 second until all lights flash.

The status light will be green and then go out once the unit has a signal. This may take up to 1 minute.

**2** Place the alarm close to where you will be sitting during the day and plug into an available power socket.

**4** Test your Touch 2 Pendant from the furthest points in your home.

Simply press the **Touch 2 Pendant** button once. The button will **FLASH RED (●●)** for several seconds to confirm a call is being made.

The **Alarm Unit** will announce "Calling for help - please wait" and you will be connected to your provider who will confirm you are all operational.

#### Making an Alarm Call from the Reach IP Unit

Press the large red button on the front of the unit and it will announce "Calling for help - please wait" and the alarm call will be made.

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# Next Generation Telecare Devices

Providing a Basic Instant Care Package

- Fall Detector
- Pill Dispenser
- Attack Pendant/DV
- Bogus Caller
- Big Button
- Carer Response
- ...and more



## NEXT GENERATION TECS

Bi-directional Peripherals



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# Flexible Call Sequencing

## Providing a Basic Instant Care Package

A cloud based management portal where all programming & software changes can be made remotely.

A service transformation game changer:

- Alarm unit configuration (en-masse)
- Peripheral programming
- Flexible call sequencing
- Protocol management (A2D)
- Asset management & tracking
- Activity event logging
- Push notification emails
- Integral audit trail
- Integration with Answerlink
- Remote firmware updates
- Provided as part of your critical connectivity subscription

Alarm unit overview

Brand: TYNETEC  
 Product type: REACH  
 Model: [blank]  
 Alarm code: 123  
 1st carrier: [blank]  
 2nd carrier: [blank]  
 Serial number: 30001617  
 Group: Cathy Burston (View other units of this group)  
 Operational status: In use

Configuration: Read All | Write Changes | Cancel Task

Indications | Functions and Timers | Receivers and Sequences | Alarm type groups

Call type	Address/Number	Protocol	User name	Password	Port	Voice number
Call type A	00447747482293	5 - Home pho			0	
Call type B	1.6.123.12345	3 - SCAIP SIF	1000	Support	0	
Call type C		0 - Undefined			0	
Call type D		0 - Undefined			0	
Call type E		0 - Undefined			0	
Call type F		0 - Undefined			0	
Call type G		0 - Undefined			0	
Call type H		0 - Undefined			0	
Call type I		0 - Undefined			0	
Call type J		0 - Undefined			0	
Call type K		0 - Undefined			0	
Call type L		0 - Undefined			0	

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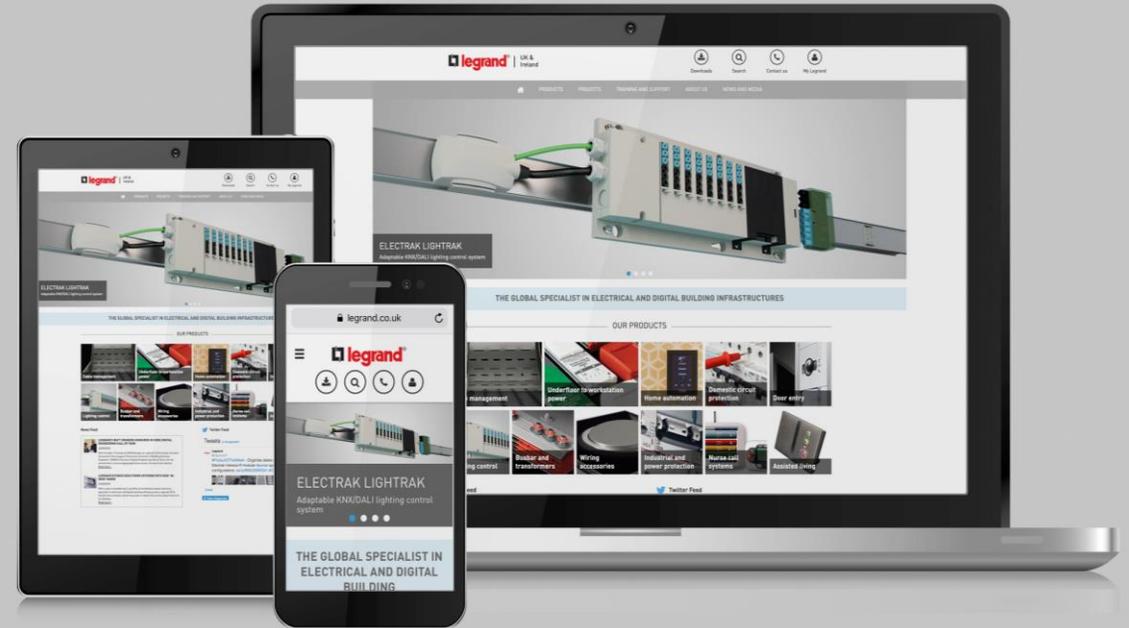
Thank you  
for your time

For more information visit:

[www.Tynetec.co.uk](http://www.Tynetec.co.uk)

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