



Building Quality into Community Equipment Services with TEC QSF & NEAP Accreditation

Marie Martinalli
Head of SHEQ (Safety, Health, Environment & Quality)
and Governance



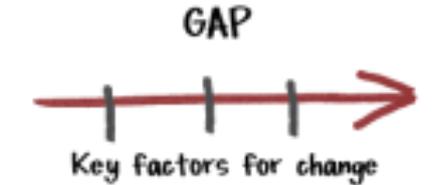
Gap Analysis

Good practice

Bad practice



Current State



Desired State

Improvements

Aspirational



Action Plan





- Holistic approach
- Supportive scrutiny
- Reflective
- 360 degree review
- Engaging
- Thought provoking and caveat for change

Person Centered



MED *EXPLORE* **QUIP**



bsi. **ISO** [®]

MED *EXPLORE* **QUIP**
EXPLORERS





Our journey continues.....

