



Alcuris

Utilising Memo Connected Care suite to support evidence-based decision making: the evidence to date

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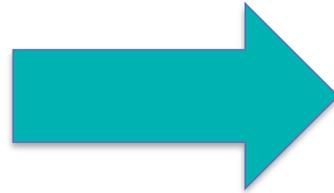


Innovative Next Generation Telecare

Transformative Innovation

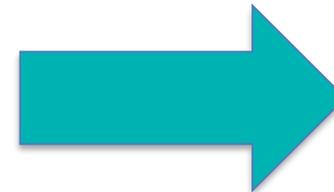
Product Innovation

Consumer friendly
Physical form
4G Connectivity
Open Standards
IOT

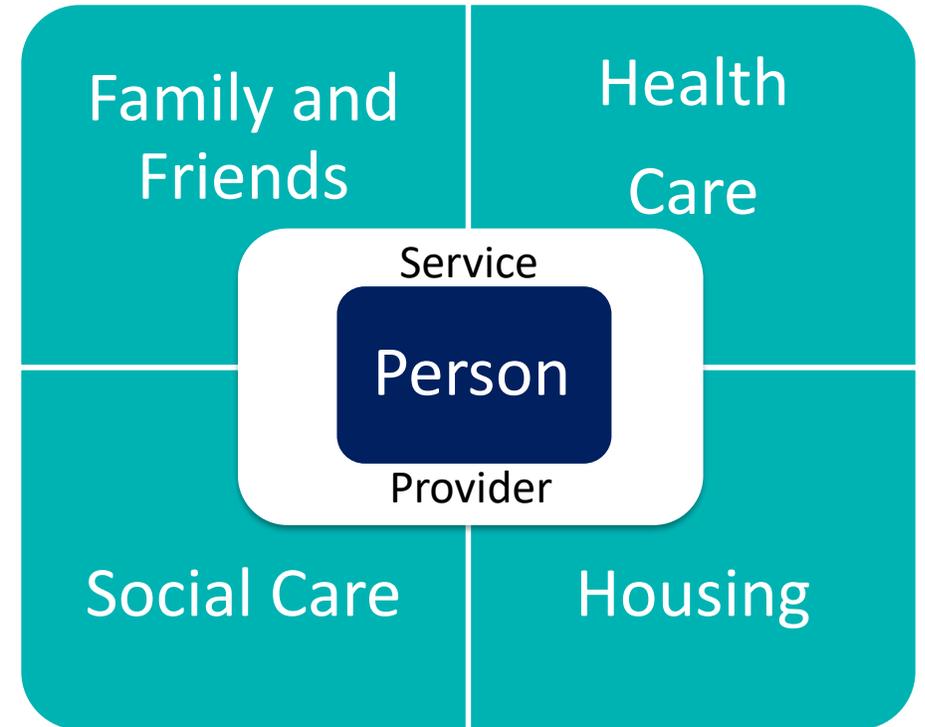


Service Innovation

Expanding the circle of Care
Proactive prevention
Use of data
Insight as a service
Subscription model

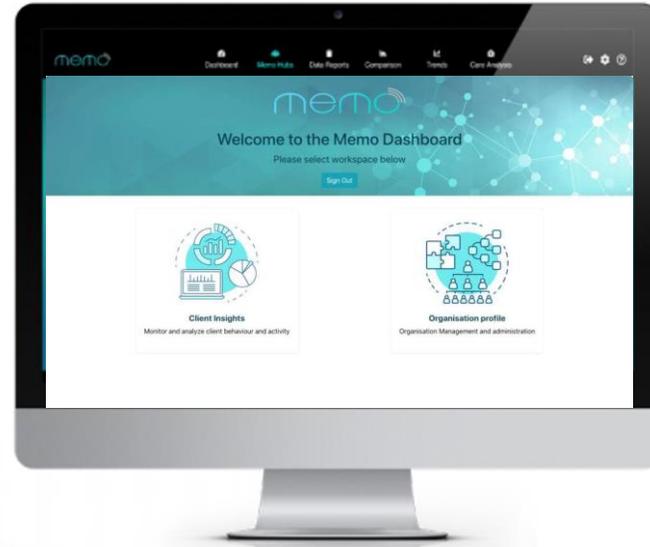


Improved Stakeholder Outcomes

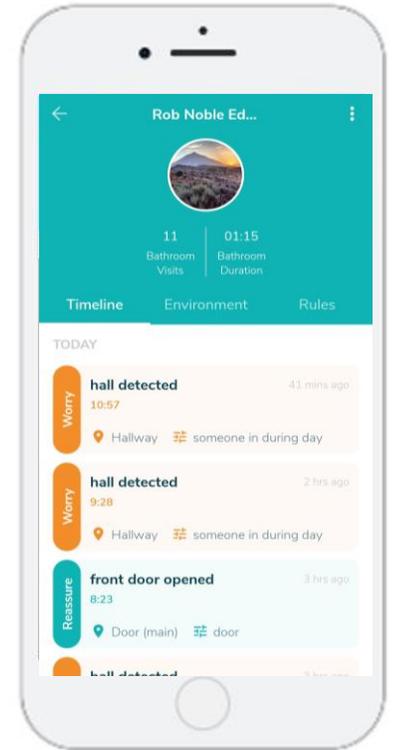


Memo connected care suite

Alarm Receiving Centre



Secure Database (AWS)



IOT and Telecare devices

Evidence based decision making

- “...there are **known knowns**; there are things we know we know.
- We also know there are **known unknowns**; that is to say we know there are some things we do not know.
- But there are also **unknown unknowns**—the ones we don't know we don't know....
- When we make.. Assessments we end up basing it on the first two pieces of the puzzle”

(Source: Donald Rumsfeld 2002)



Just in case Care plan

- **Known knowns** –Insight derived from activity
- **Know unknowns** - personalised alerts (worries)
- **Unknown unknowns** – Smart (automated) alerts
- Enhanced Assessment and Review of needs when using Memo



Delivery of the right type and amount of care, in the right setting, at the right time.

Increased quality and personalisation



Next Generation Telecare White Paper : Outcomes

83%

Increase in
Reassurance
and piece of
mind

100%

Enabled more
support
(55% lot more)

Increased
numbers of
preventative
interventions

40%

Care plans
amended in light
of new insight

Care plan quality
increased
Size +/-

Costs avoided
exceeded new
additional costs

Case study

Feedback after 2 weeks

- Client had been attacked in his own home overnight
- Carer organised medical assistance
- Next few days his activity patterns showed **more disrupted** sleep and daytime pattern changed
- Strong suggestion was becoming worried and anxious post attack
- **Referral** made to Mental Health worker
- Provided reassurance and counselling
- Activity patterns improved over the following two weeks and **returned to normal.**

Feedback after 6 weeks

- *“I have been able to step back... he now feels he has **more control** over his own life, He doesn't fully understand how the system works but he certainly **felt a change in behaviours** of all of his relatives which he loves....*
 - *its been a fantastic tool and **put us both at ease***
 - *His **independence and confidence** has grown massively and he now wants to reduce his own care package for **more independence.**”*
- Sister

Thank you

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**TECH
FORCE19**

NHS Digital Data Security and Protection Toolkit



White Paper Next Generation Telecare: The evidence to date



memo
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