

Care Technology

A local government perspective



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Care and Health Improvement Programme

What we do...

We work with councils and their partners as part of our **Care and Health Improvement Programme** to support the delivery of modern and efficient social care that helps meet the needs of people.

The Care and Health Improvement Programme is co-designed and co-delivered by the LGA and ADASS.

Unprecedented pandemic...unprecedented opportunities



Requirements relaxed

Temporary relaxation of information governance compliance requirements. New quick process gives care providers free access to NHSmail and Microsoft Teams



Re-priorisation and culture change

Seeing huge national cultural shift as the country moves to more virtual and digital means



Business as usual no longer an option

Many previous ways to deliver services have not been safe or allowed. Required creative solutions



Improve connectivity infrastructure

NHSX negotiating various [internet connection deals](#) with the UK telecommunications sector. Part of wider work to support the digital transformation of adult social care

Virtual health and social care



Collaboration and speed

Existing partnership working between health partners and councils has been sped up during Covid-19



Hull and Lincolnshire

New technologies have been introduced to support virtual clinical assessments and remote monitoring in care homes.



Durham County Council

In partnership with County Durham and Darlington NHS Foundation Trust have supported [all older people's care homes](#) in the county with technology to facilitate integration with the NHS and remote monitoring approaches.

Managing technology to support independence



Inclusive technology

Councils are working with all residents to look at ways to support them virtually and support wellbeing and independence



Kent County Council

Using electronic whiteboards and apps to help with organisational and planning skills for adults with autism so that they can carry out day-to-day tasks independently. Prompts can be via pictures, written or voice activated and can sync with a person's calendar on their phone



Barking and Dagenham, Haringey, Telford and Wrekin, West Sussex. Cambridgeshire and Peterborough Councils

Developing a virtual approach to support people with learning disabilities. The [project](#) is looking to support people with their employability and help manage their own health and wellbeing

Technology for connection



People as solutions

Councils are using existing or simple technology to look at ways to connect residents, family, friends and professionals. Connection has become a key outcome



Essex, Kent and Suffolk

Using a [secure tablet device](#) called a 'Video Carephone' to contact people with their care workers, family members and other approved services via 'virtual check-ins'. Used for prompts or reminders, observing possible Covid-19 symptoms and talking to loved ones.



Staffordshire, Stoke-On-Trent and Derbyshire

Using consumer, or everyday technology like WhatsApp, Facetime or Microsoft Teams to undertake remote assessments for social work and occupational therapy. Remote assessments/reviews can reduce travel time to visits across the county and maintains social distancing

Opportunities & resources for councils

- Readiness / diagnostic framework and forward planning
- LGA and ADASS new report: digital innovation in adult social care- published shortly
- [COVID-19 Rapid Care Technology Deployment Tool](#)
- Work with councils on opportunities for technology to inform commissioning practice
- Learning from [Social Care Digital Innovation Programmes](#)
- [Data and cyber security guidance for TEC services](#)

Visit our website

www.local.gov.uk/innovationandtransformation

Email the team

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