



appello

Digital Alarm Devices.... Getting up to Speed.

Introducing SmartAlert





## Appello at a glance

- Over 30 year experience in life safety, out of hours and technology enabled care service provision
- The Carenet platform monitors over 240,000 individuals across the UK
- Handled over 2,000,000 digital calls, more than all the other UK call centres collectively
- Most advanced Digital social alarm monitoring centre in Europe
- Integrated back office cloud platform
- Digital Bridge to ease transition to New IP network
- IP only outfield equipment supplied
- True digital end to end including VoIP/SIP
- All installations commissioned by own staff
- You decide who maintains your systems – Appello train that company up for free

# Smart Living Solutions

- Grouped environment
- Largest deployed digital telecare offer in UK, supporting over 10,000 individuals.
- Fully compatible with digital network and extensive safety, wellbeing and operational benefits.



## SmartAlert

- Dispersed environment.
- Most advanced digital dispersed alarm
- Extensive range, greater mobility, voice activation and range of telecare peripherals.





## Introducing SmartAlert



- Developed to in response to the significant challenges in the UK dispersed alarm market.
- Digitalisation of the UK telecoms network and the transitional phase many housing and care providers find themselves.
- The rising challenge and associated costs of no speech calls.
- To take advantage of significant strides in technologies from other sectors to enable better experience and safety for service users.



## A digital multi-protocol dispersed alarm to support you on your digital journey.



The device provides connectivity to the monitoring centre via any of the following communication protocols:

- Utilisation of digital signalling protocol for Dispersed alarm services, SCAIP, EN50134-9.
- GSM 2G, 3G, 4G
- VoIP using 4G
- Analogue BS8251
- Appello provide a “non steered” CSL SIM in order that device calls out on the strongest available network
- Recommend use of signal analysers for network survey during deployment
- Available with Cat5 port for broadband connectivity
- Compatible with Carenet & Jontek monitoring centres, Working closely with Legrand and Enovation UMO.

Mrs Davis...  
Are you in your  
bedroom?



## Greater flexibility, coverage and reassurance than ever before.



- Intelligent Voice Activation (IVA) enables service users to raise an alarm with their voice by using a key phrase.
- SmartAlert Freedom, connects with the central hub and enables easy two way speech anywhere in the home.
- Reduces incidences of not being able to communicate with the central hub located in another room.

SmartAlert is compatible with a range of telecare peripheral sensor.



SmartAlert Freedom



Fall Detector



Flood Detector



Smoke Detector



Window/Door Sensor



Emergency button

# Q&A

