

Why TEC, why now?

Technology enabled care –
A local government perspective



We work with councils and their partners as part of our **Care and Health Improvement Programme to support the delivery of modern and efficient social care that helps meet the needs of people.**

1. What we've done

Our care technology support offer includes:

- Data and cyber security for technology-enabled care services (*in partnership with TSA*)
- Readiness / diagnostic framework and forward planning (*in partnership with ReThink Partners*)
- Rapid care technology decision making and mobilisation (COVID-19) (*in partnership with ReThink Partners*)

Care and Health Improvement Programme

Our wider 'digital' support offer:

- **Influencing** national digital activity at a strategic level
- **Funding** for councils through the Social Care Digital Innovation / Accelerator Programmes (via NHS Digital Social Care Programme)
- **Collaborative work** between councils and care providers to support data and cyber security
- **Practical tools and resources** on use of data and technology to support commissioning and delivery of adult social care

1. What we've done

Some local examples...

In the community...



Virtual care and support at home via video 'carephone'. Supporting formal care offer as well as daily contact with loved ones.

From hospital...



Technology to enable safe, quick and effective discharge from hospital with support in place. New service currently being mobilised.

In care settings...



Technology to facilitate integration with NHS and wider care system as well as remote monitoring approaches.

Full case studies available [here](#).

2. What we've learned

Some reflections from our work with councils...

What's gone well...

- Tech for **wellbeing** is key
- **Peer-to-peer** approach is also stimulus for thinking differently
- Local **leadership and partnership** working
- Opportunities for blended **physical / virtual** direct delivery
- Prompting some councils to consider how to support a local **consumer market**

Thinking ahead...

- Role of TEC in the longer term – **sustaining new approaches**
- **Keeping pace** with a changing technology market
- TEC beyond **direct delivery**
- TEC information **standards and interoperability**
- Topics like **procurement, planning, modelling, governance, benefits**

3. What to look out for

Opportunities & resources for councils	<ul style="list-style-type: none">• Readiness / diagnostic framework and forward planning• LGA and ADASS new report: digital innovation in adult social care• COVID-19 Rapid Care Technology Deployment Tool• Work with councils on opportunities for technology to inform commissioning practice• Learning from Social Care Digital Innovation Programmes• Data and cyber security guidance for TEC services
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