

TSA Connect

Learn, shape, network and collaborate.

Opening Welcome

Quality Safety and Improvement for Technology Enabled Care

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The voice of technology
enabled care

OUR VISION

PEOPLE CHOOSING
TECHNOLOGY ENABLED CARE
TO ENRICH EVERYDAY LIFE

Transforming the Technology Enabled Care sector through a commitment
to growth, membership support and driving quality

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OUR MISSION

TO DRIVE THE
TRANSFORMATION OF
THE TEC INDUSTRY

TSA[®]

TEC
Quality

Membership

Business transformation and growth

Strategic influencing and lobbying

Training and workforce development

Events and networking

Strategic influencing
and lobbying

Technical guidance

Quality Standards Framework
auditing and certification



WHAT ARE THE POSSIBILITIES?

Moving from analogue to digital TEC could be about more than a simple replacement. Is this an opportunity for a fundamental redesign of TEC?

Emerging digital technology is already impacting health and care:

Big data analytics have cut A&E waiting times by

30 min

in some hospitals



Research shows that **artificial intelligence** is as good as human experts at recognising skin cancers

100s

of UK councils use GPS tracking systems to **monitor people with dementia**



USERS & CHOOSERS ARE MORE TECH SAVVY



The average UK home has **8.3** web connected devices. By 2020 this will rise to **29**

20-30 billion devices will be connected to the 'internet of things' globally by 2020



10.7%

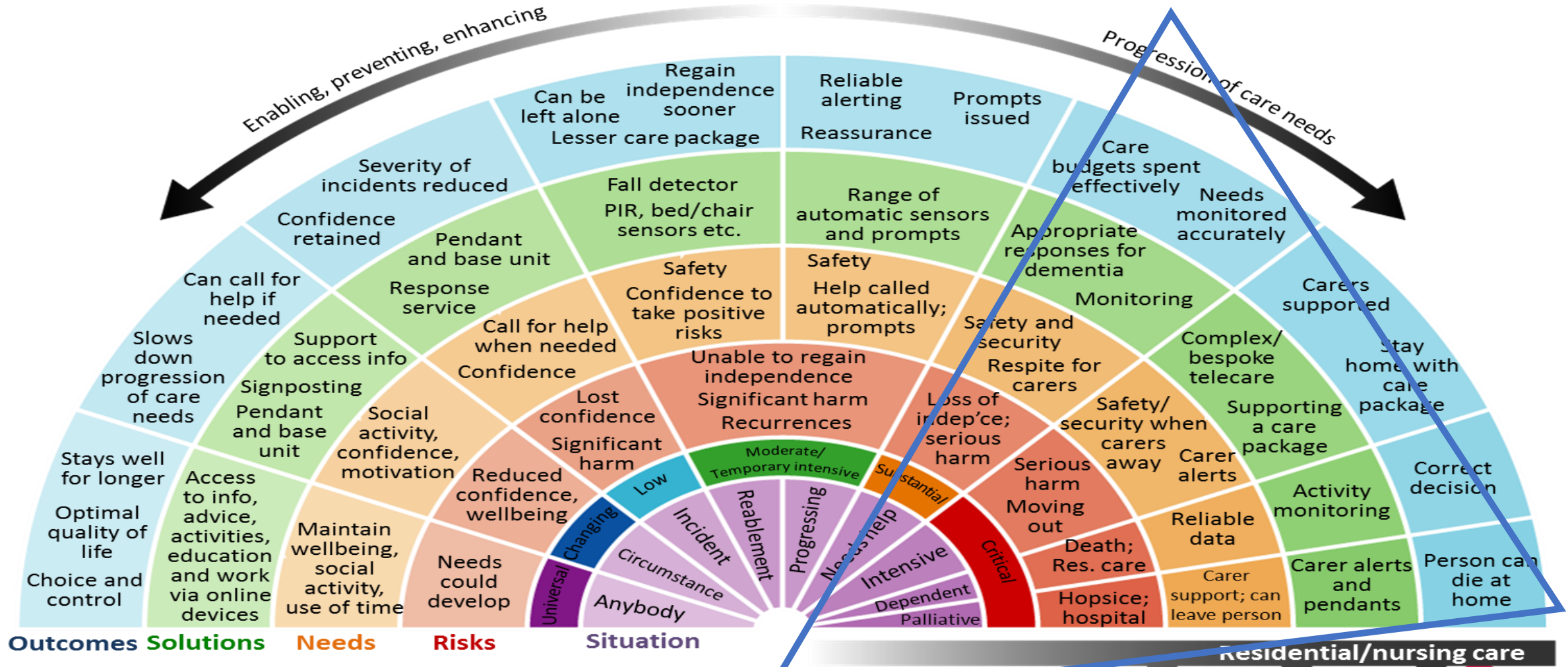
of UK patients ordered repeat prescriptions online in the last 6 months

3 million wrist-worn health and fitness wearable devices were sold in the UK in 2015

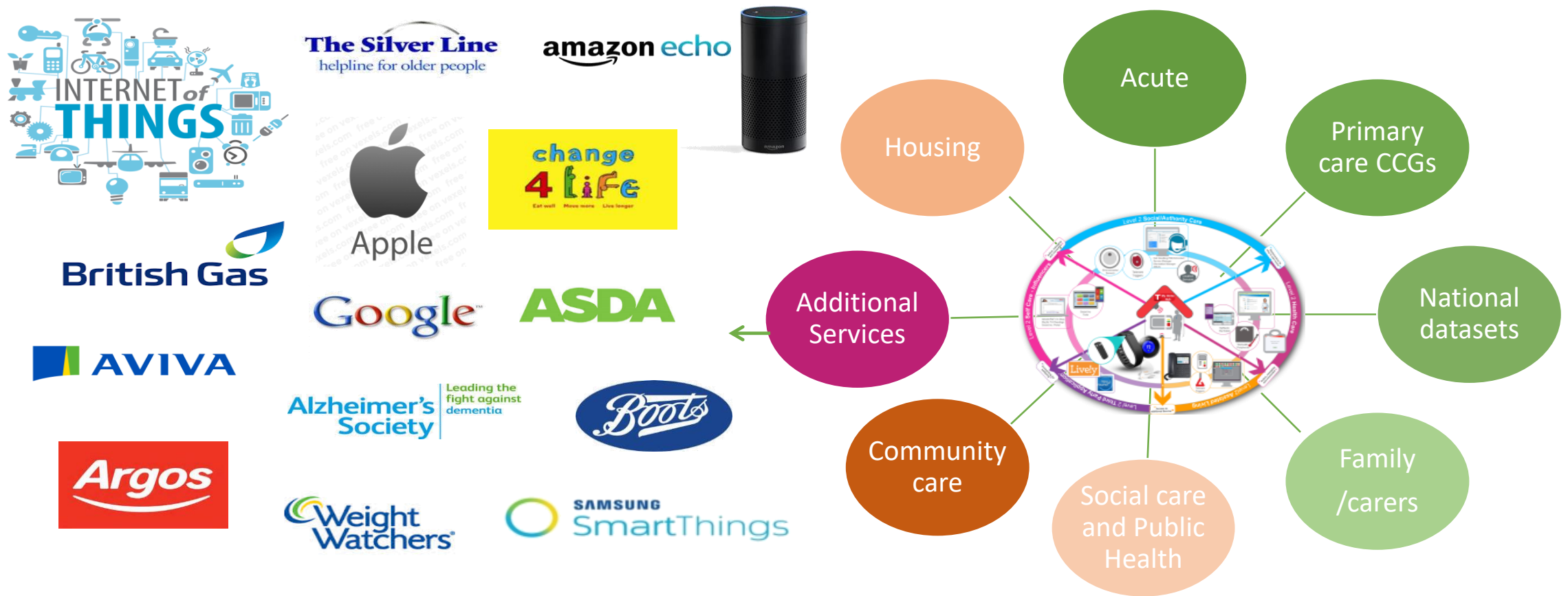


Consumer power means the TEC sector risks falling behind. It must move with the times.

Shifting the Technology Enabled Care conversation



The connected resident enabling positive ageing



Service users, patients, carers – must not be in position of leaving their everyday technology at the door when engaging with Technology enabled care services



TEC stories

**HOW TECHNOLOGY
ENABLED CARE
HAS TRANSFORMED
PEOPLE'S LIVES**

A powerful collection of case studies that capture ten very different, very personal stories, each painting a vivid picture of how technology enabled care is transforming lives

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 think local
act personal

Directors of
adass
adult social services

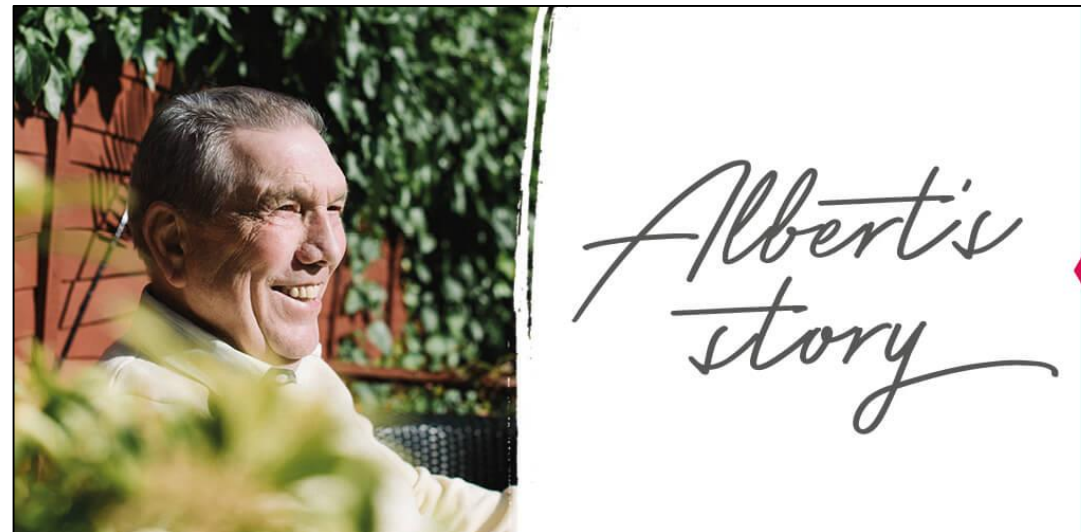


Hear **Colin's** story: he has complex disabilities and technology is levelling the playing field for him



Sam's story describes how a mobile tool is helping to manage her anxiety

Albert lives with dementia and we hear how TEC has kept residential care and hospital at bay



5 Steps to effective delivery of technology solutions

- Shift the culture within your organisation to one that embraces technology
- **Quality Safety and Improvement – Audited Compliance**
- Lay the foundations for a robust Technology Enabled Care offer
- Clear Governance and Strong Leadership
- **Work in Partnership**



Quality Standards Framework

- Quality, Safety and Improvement
- Audited compliance ISO 17065



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Collaboration
Partnership



Launch Equipment Services Quality Standards Module

- Memorandum of Understanding NAEP, TSA and TEC Quality
- Development of TEC and Equipment Services Standards

MED*E***QUIP**

ASSISTED
LIVING
LEEDS



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